

Momentum Metropolitan delivers double-digit sales growth

Focus on clients and advisers reaps rewards











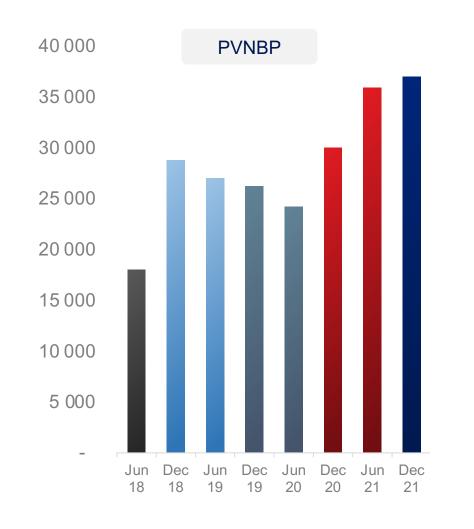
- Highlights
- **Business view** 
  - Momentum Investments
  - Metropolitan Life
  - Guardrisk

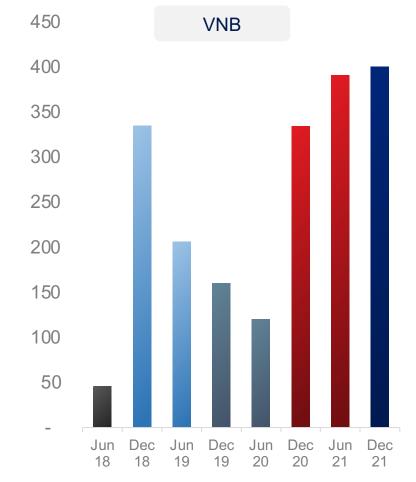
Hillie Meyer Group Chief Executive Officer





# Growth in new business sales, VNB recovered (R'million)

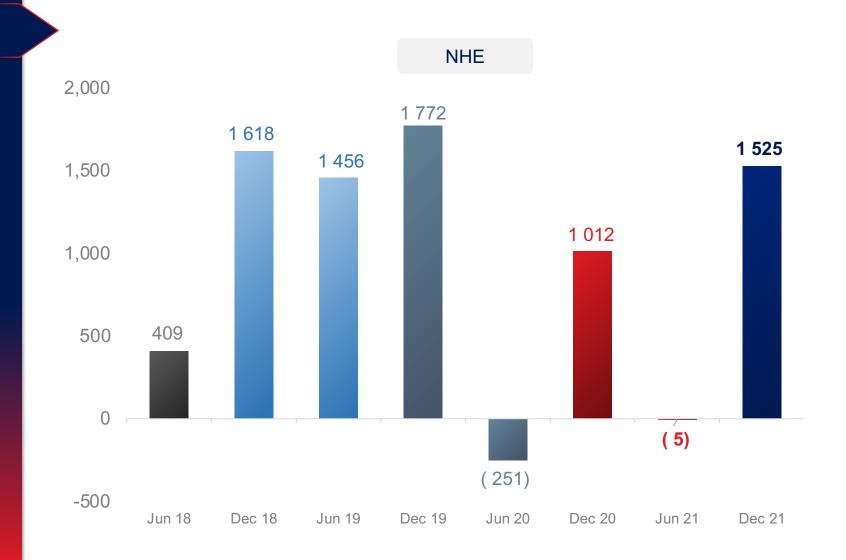






## **Credible NHE**





## **Credible NHE**

# Transformation on track

## Fourth consecutive B-BBEE Level 1 rating

| Scorecard Element                               | Score     |
|---|-----------|
| Equity Ownership                                | 28 / 28   |
| Management Control                              | 11 / 20   |
| Skills Development                              | 15 / 23   |
| Preferential Procurement                        | 19 / 19   |
| Enterprise and Supplier Development             | 14 / 14   |
| Socio-Economic Development & Consumer Education | 8/8       |
| Empowerment Financing                           | 13 / 15   |
| Access to Financial Services                    | 9 / 12    |
| Total   | 117 / 139 |

**Credible NHE** 

**Transformation on track** 

**External recognition** 

## **Second consecutive Top Employer certification**

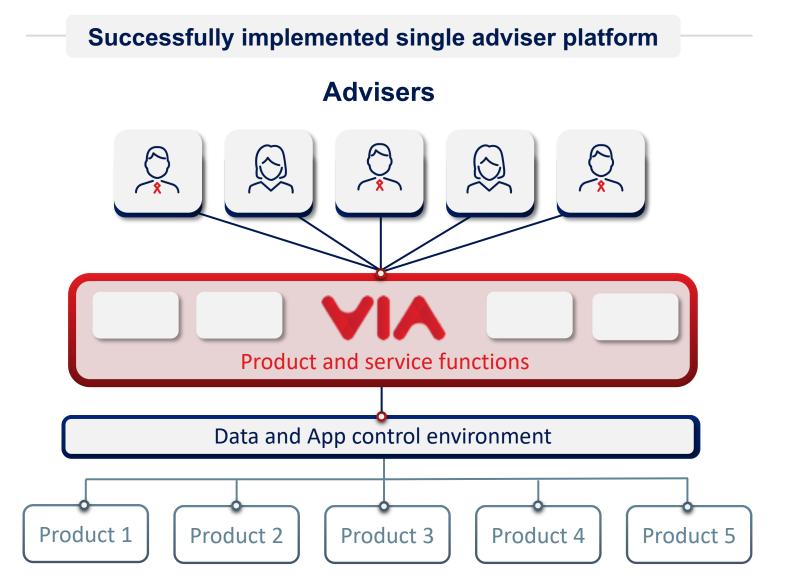


**Credible NHE** 

Transformation on track

**External recognition** 

Progress with digital strategy





**Credible NHE** 

**Transformation on track** 

**External recognition** 

Progress with digital strategy

Progressed from Reset to Reinvent

## **Group-wide support for digital transformation**

**METROPOLITAN** 













MetHub

#### **Reinvent and Grow**



# **Business view**

Momentum Investments

Metropolitan Life

Guardrisk





# Momentum Investments

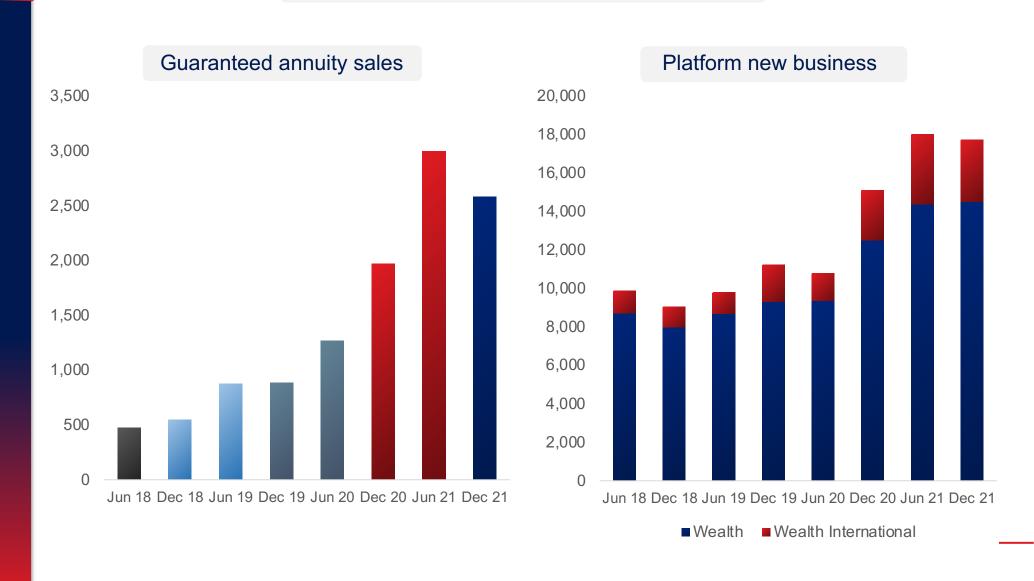


Won back adviser support



# **Momentum Investments**

## Results speak for themselves (R'million)



# Momentum Investments

#### **Behind the results**

1 External focus, competitive spirit

2 ) Improved service experience

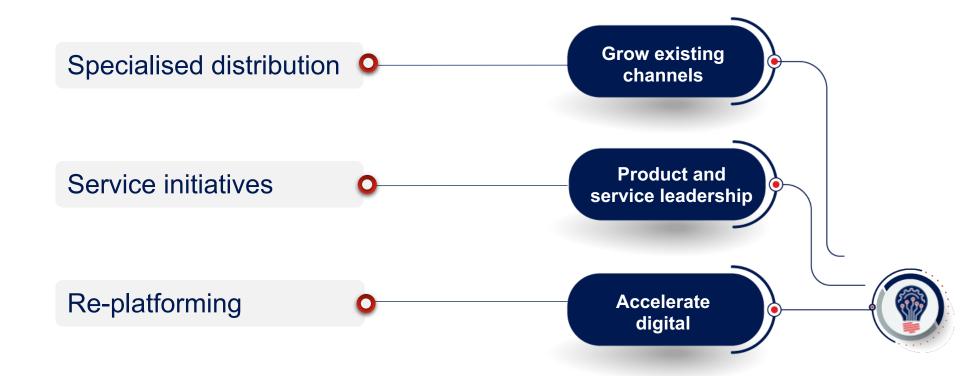
- 3 Deliberate distribution enablement
- (4) Dynamic pricing
- **5** Took advantage of good industry flows
- (6) Excellent DFM growth

**7** Support from MFP and Consult



# **Momentum Investments**

## **Key Reinvent and Grow initiatives**



# **Business view**

Momentum Investments

Metropolitan Life

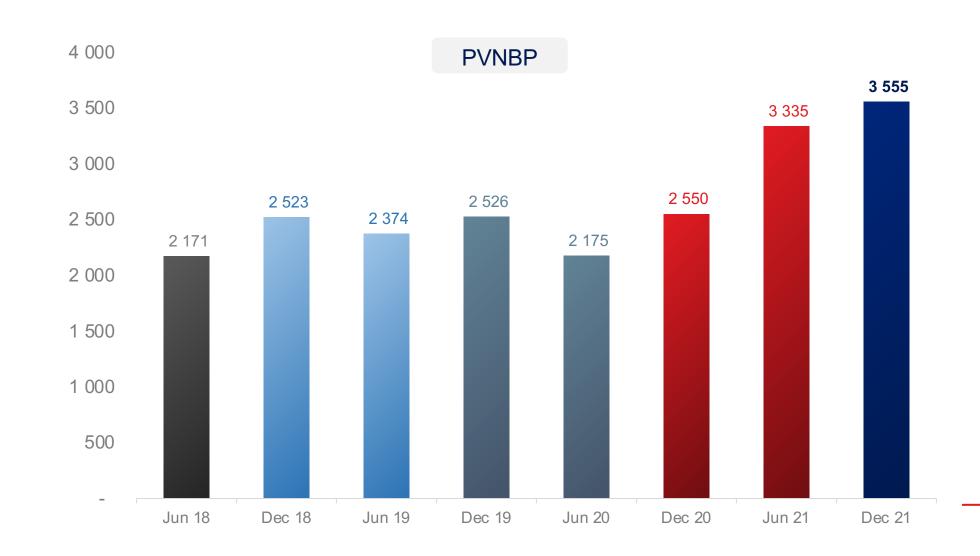
Guardrisk





What you measure is what you get

## Sales reaching new highs (R'million)





**Toolkit for branch** 

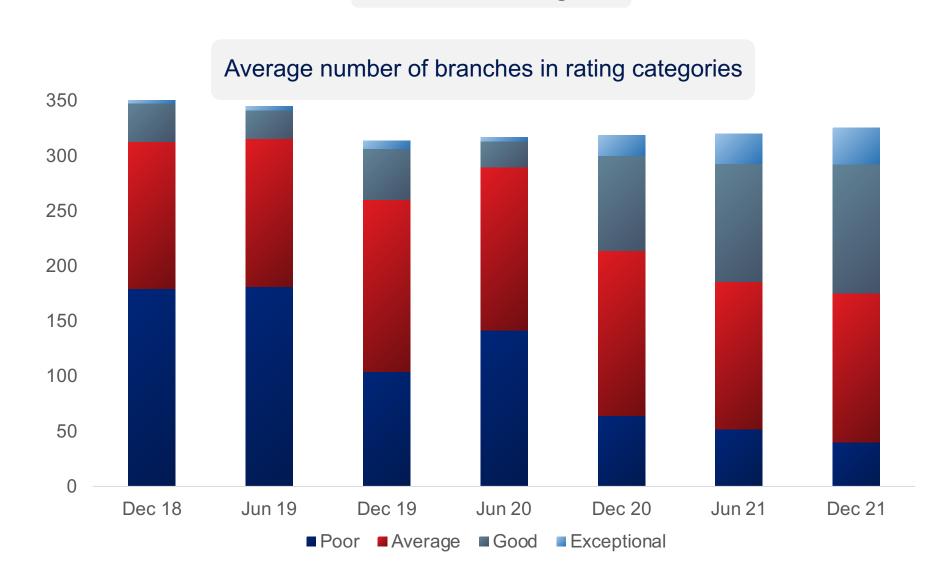
management

#### **Science of Sales**

**1** Manpower: Minimum number of viable advisers

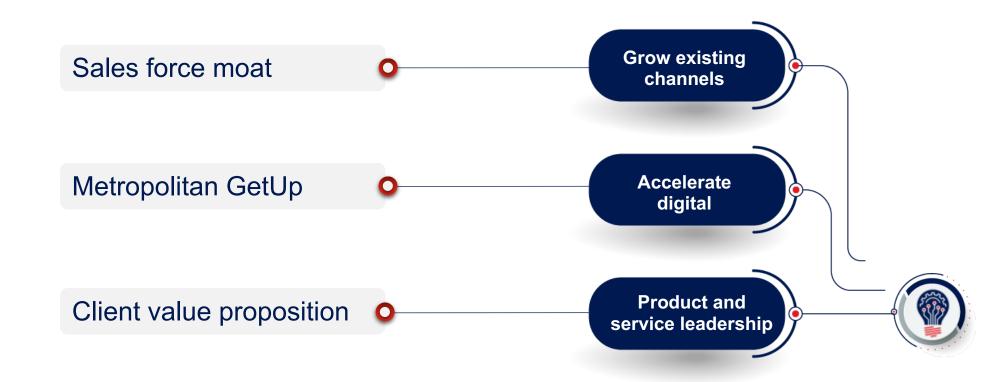
- **2** Turnover: Adviser tenure and retention
  - 3 Productivity: Case count and product mix
  - 4 Quality: % payroll collection and lapse rates

## **Branch rating**





## **Key Reinvent and Grow initiatives**



# **Business view**

Momentum Investments
Metropolitan Life
Guardrisk





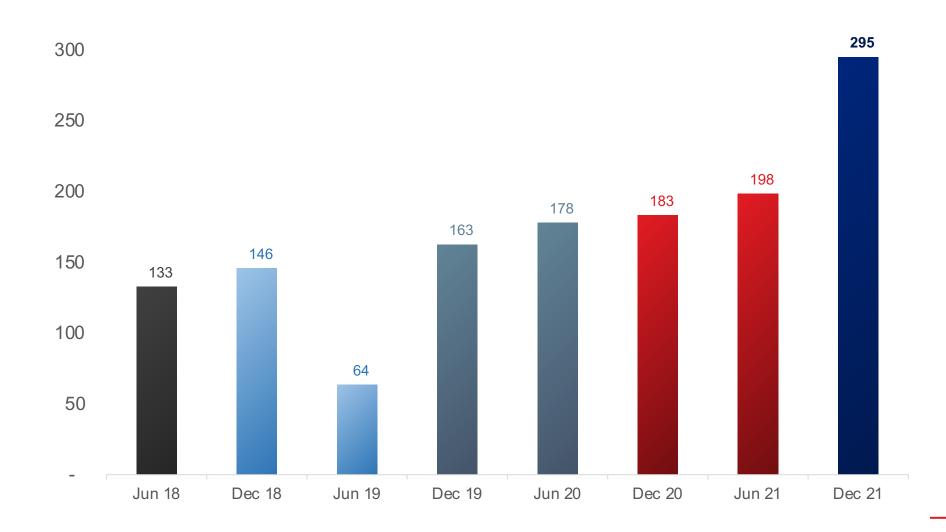




# Sustained market leadership



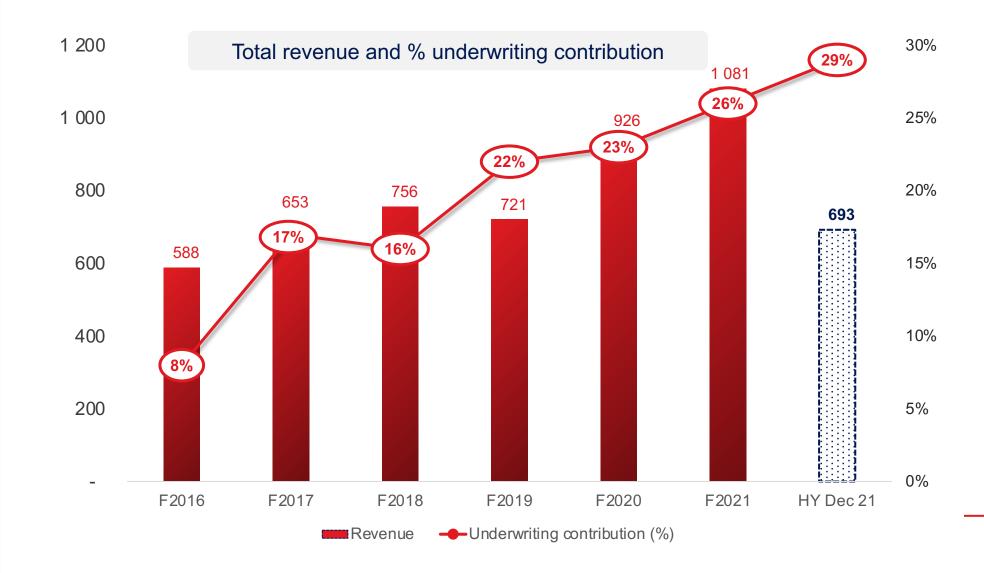
## **Consistent NHE growth (R'million)**





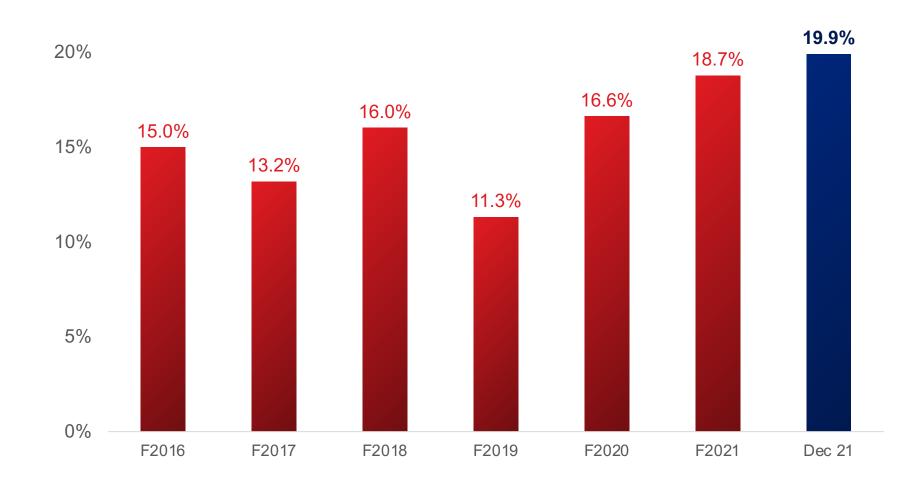


# Successful diversification into underwriting (R'million)





### **Increase in ROE**







#### **Behind the results**

- 1 Commercial client partnering
- 2 Cell captive business provides steady annuity income

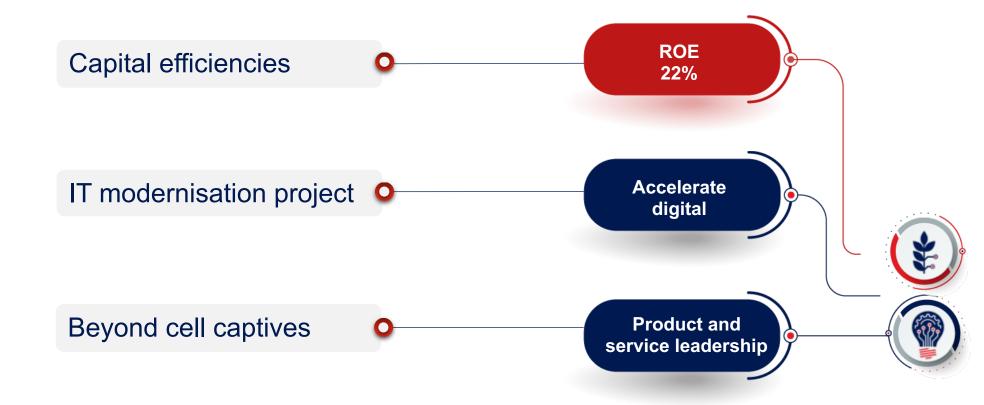
Identified new revenue opportunities

- GGI
  - Bolt-on acquisitions
  - Micro-insurance
- **4** Thought leadership
- **5** Entrepreneurial culture





## **Key Reinvent and Grow initiatives**



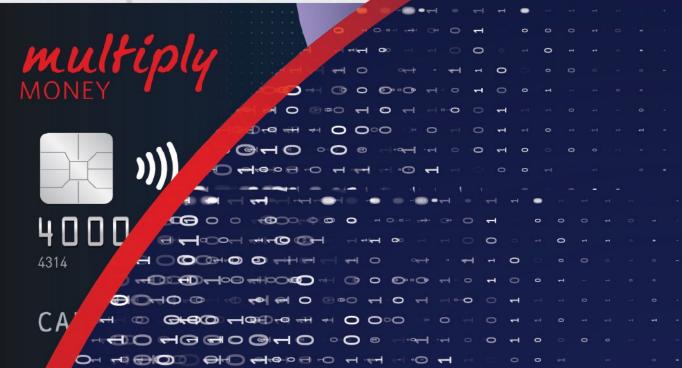


# Strategy is not what you talk about, it is what you do



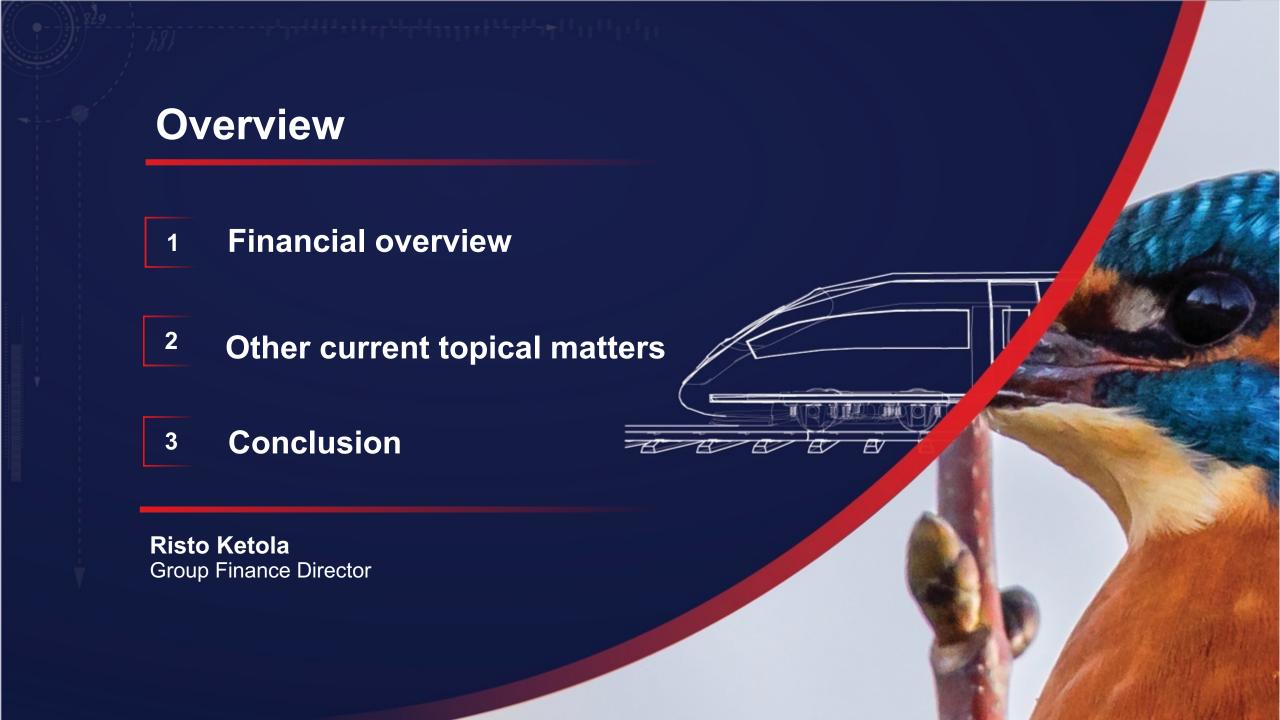
Johann le Roux, CEO of Momentum Life





Financial results for the six months ended

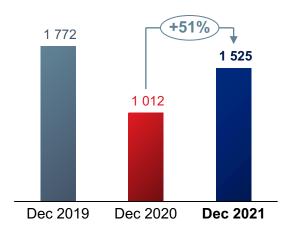
**31 December 2021** 





# Key financial measures

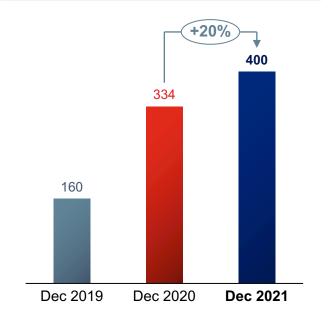
# Normalised headline earnings (R'million)



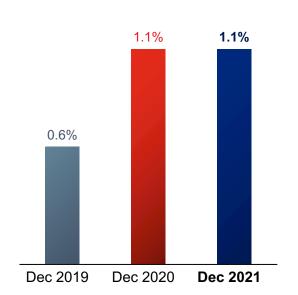
# Present value of premiums (R'million)



#### Value of new business (R'million)



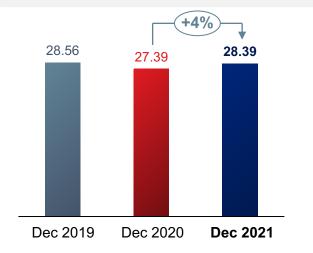
#### **New business margin (%)**



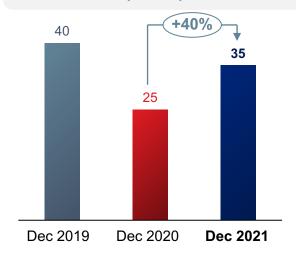


# Key financial measures

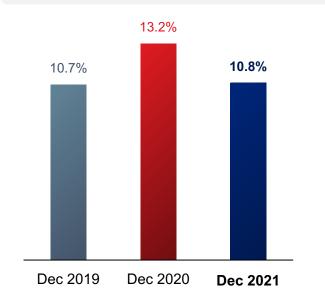
# Diluted embedded value per share (R)



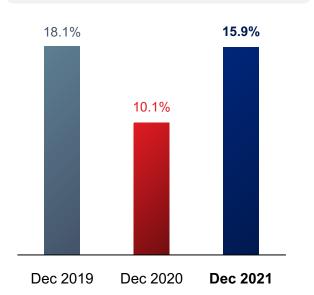
# Dividend per ordinary share (cents)



#### Return on embedded value (%)



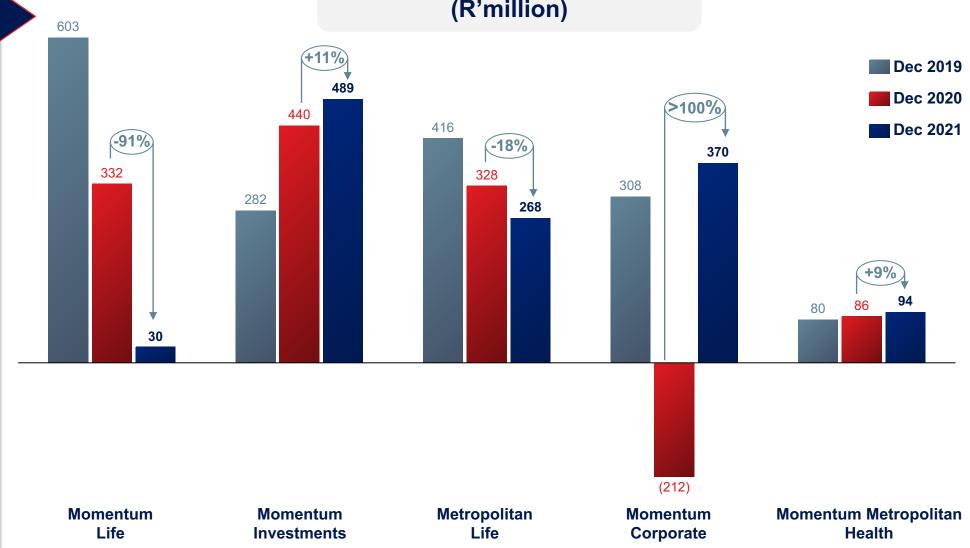
### Return on equity (%)





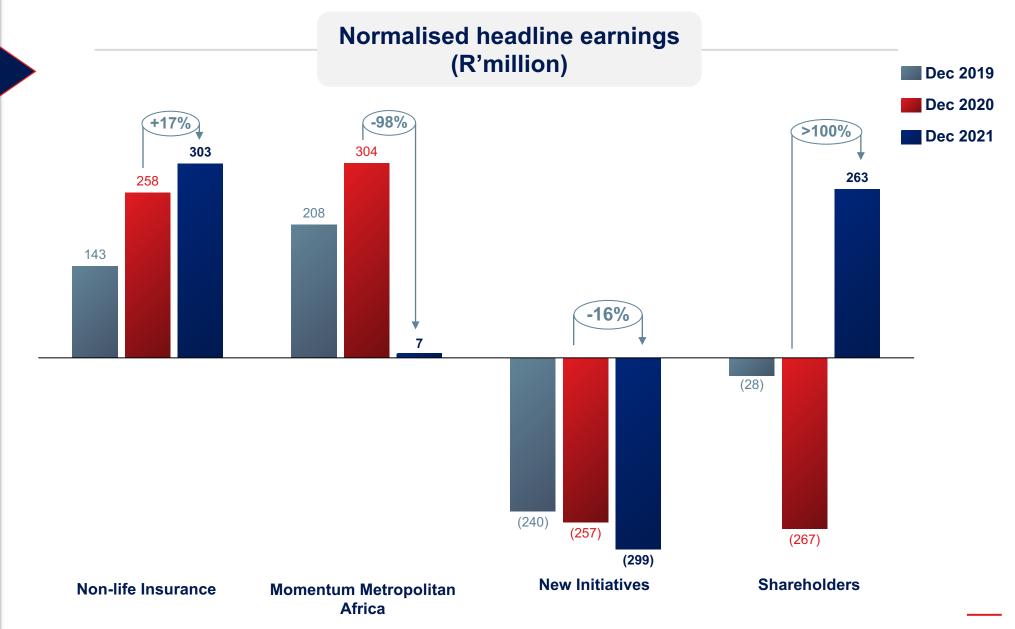
# Mature businesses

# Normalised headline earnings (R'million)









### 23% year-on-year increase in sales



### PVNBP and value of new business (R'million)

Year-on-year growth

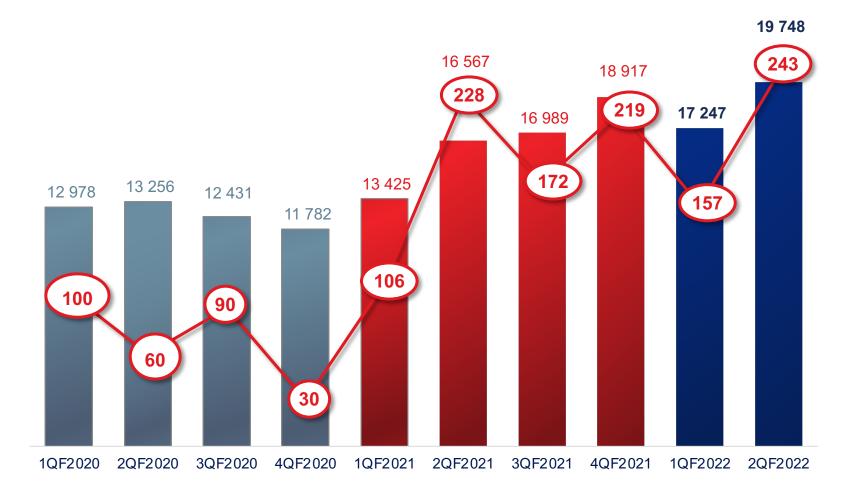
Metropolitan Life +39%

Momentum Metropolitan Africa +38%

Momentum Corporate +37%

Momentum Investments +22%

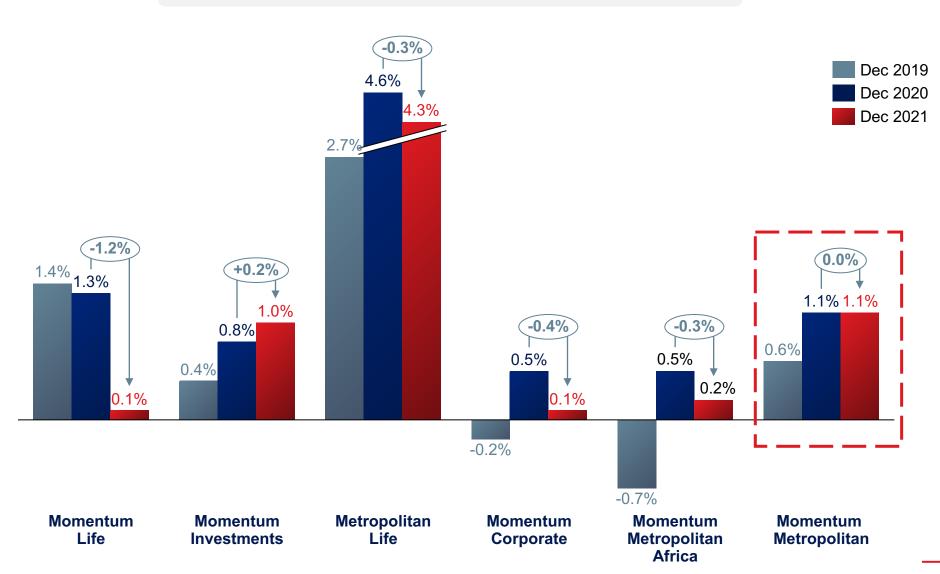
Momentum Life -3%





# New business margin in line with prior period





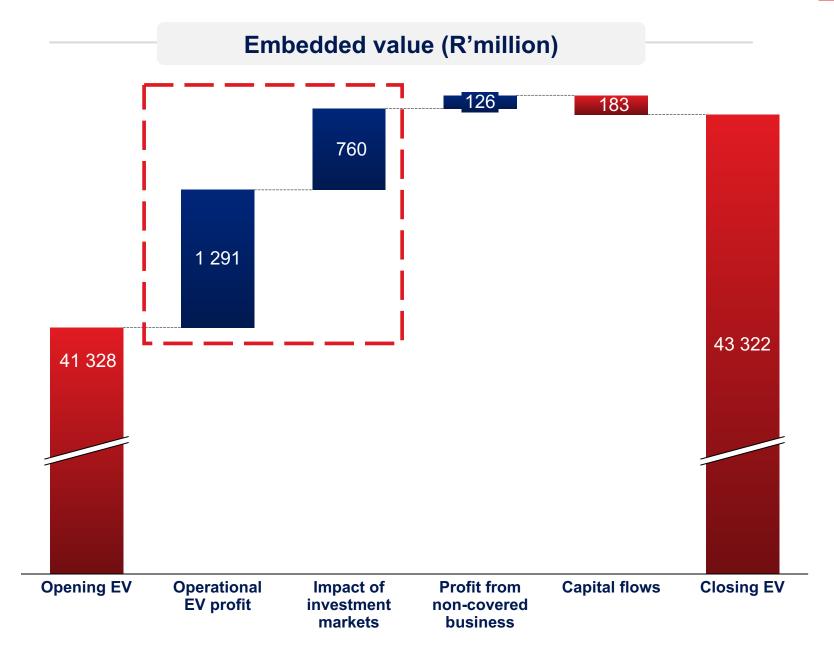


## Embedded value per share up 4%

Strong operational EV profit, aided by less severe Covid-19 mortality impact

R28.39 EV per share

**10.8%** annualised ROEV per share





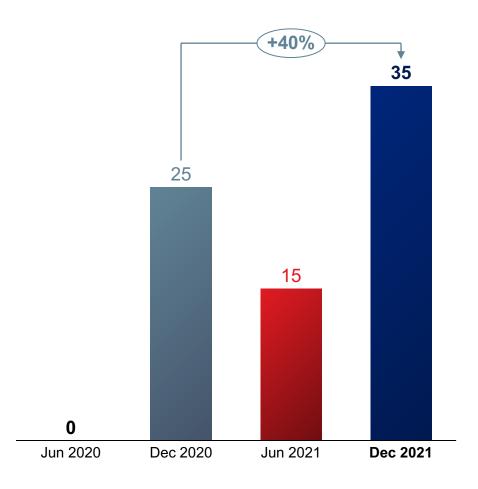
## Interim ordinary dividend up to 35 cents per share

**40% increase** from 25 cents per share

2.9 times NHE

**2.0** to **3.0 times** NHE dividend cover target range

#### **Dividend per ordinary share (cents)**



## Capital cover remains within target levels

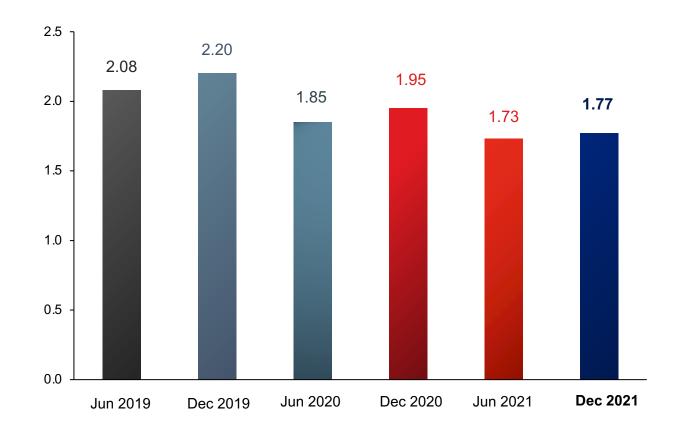
MML cover improved from positive investment experience and strong contribution from new business

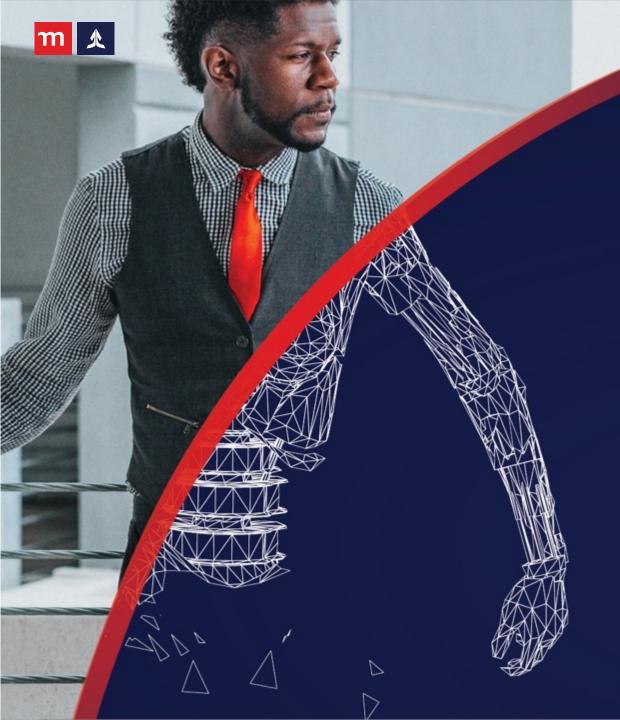
Guardrisk Insurance cover increased from **1.13** to **1.28** 

Guardrisk Life cover increased from **1.14** to **1.16** 

Momentum Insure SCR cover **1.58** 

#### **Momentum Metropolitan Life**





#### Other current topical matters

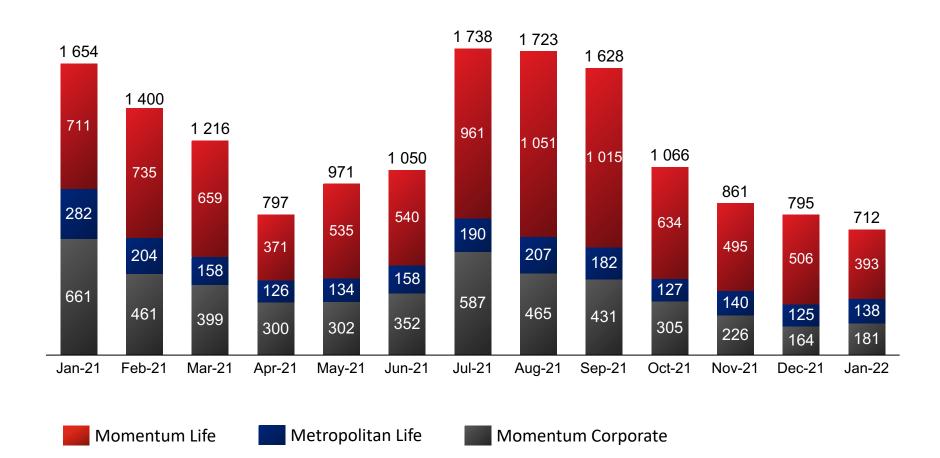
- **1** Mortality claims experience
- Non-covered business valuations
- 3 Venture capital funds





# Third wave proportionally more severe for Momentum Life

### Amount of death claims (gross of reinsurance) (R'million)





#### Momentum Metropolitan mortality impact on NHE

#### **Mortality experience variance**

| R'million                                     | Momentum<br>Life | Momentum<br>Investments | Metropolitan<br>Life | Momentum<br>Corporate | Total   |
|---|------------------|-------------------------|----------------------|-----------------------|---------|
| Excess mortality – Protection                 | (903)            | (35)                    | (137)                | (513)                 | (1 588) |
| Excess mortality – Annuities                  | -                | 137                     | 51                   | 37                    | 225     |
| Excess mortality                              | (903)            | 102                     | (86)                 | (476)                 | (1 363) |
| Reduction to annuitants reserve               | -                | (20)                    | -                    | -                     | (20)    |
| Covid-19 provisions utilised                  | 568              | -                       | 87                   | 439                   | 1 094   |
| NHE impact                                    | (335)            | 82                      | 1                    | (37)                  | (289)   |
|   |                  |                         |                      |                       |         |
| Covid-19 provisions as % of 1H2022 experience | 18%              | -                       | 185%                 | 57%                   |         |





## Non-covered business valuations recovery continues

Momentum Investments RoEV +17.6%

Guardrisk RoEV +17.1%

Momentum Metropolitan Health RoEV +19.0%

Momentum Insure RoEV -47.2%

#### Non-covered valuation as % of total EV

|                           | Valuation |         | EV Earnings |         | RoEV    |         |
|---------------------------|-----------|---------|-------------|---------|---------|---------|
| Non-covered subsidiaries  | 1HF2021   | 1HF2022 | 1HF2021     | 1HF2022 | 1HF2021 | 1HF2022 |
|                           |           |         |             |         |         |         |
| Established Businesses    | 9 353     | 10 404  | 900         | (22)    | 21.8%   | (0.4)%  |
| New Initiatives           | 1 746     | 1 933   | (33)        | 22      | (4.5)%  | 2.4%    |
| Head office               | (2 336)   | (785)   | (296)       | 125     | (29.6)% | 18.5%   |
| Total non-covered         | 8 763     | 11 552  | 571         | 125     | 14.8%   | 2.2%    |
|                           |           |         |             |         |         |         |
| Excluding Momentum Insure | 6 402     | 9 591   | 458         | 854     | 17.0%   | 20.4%   |





## **Investment in venture** capital funds

Insights and learnings from participation in investment processes

Expanded the network of start-ups involved in MMH integration efforts, including Comparisure, LifeQ and Root Insurance

Current valuation of close to **R2 billion** 

| R'million                     | Investment | Current valuation |  |
|-------------------------------|------------|-------------------|--|
| 4Di Exponential Technology    | 140        | 185               |  |
| Anthemis Exponential Ventures | 470        | 1 593             |  |
| Anthemis Venture Fund         | 63         | 215               |  |
| Total                         | 673        | 1 993             |  |

#### **Winners**







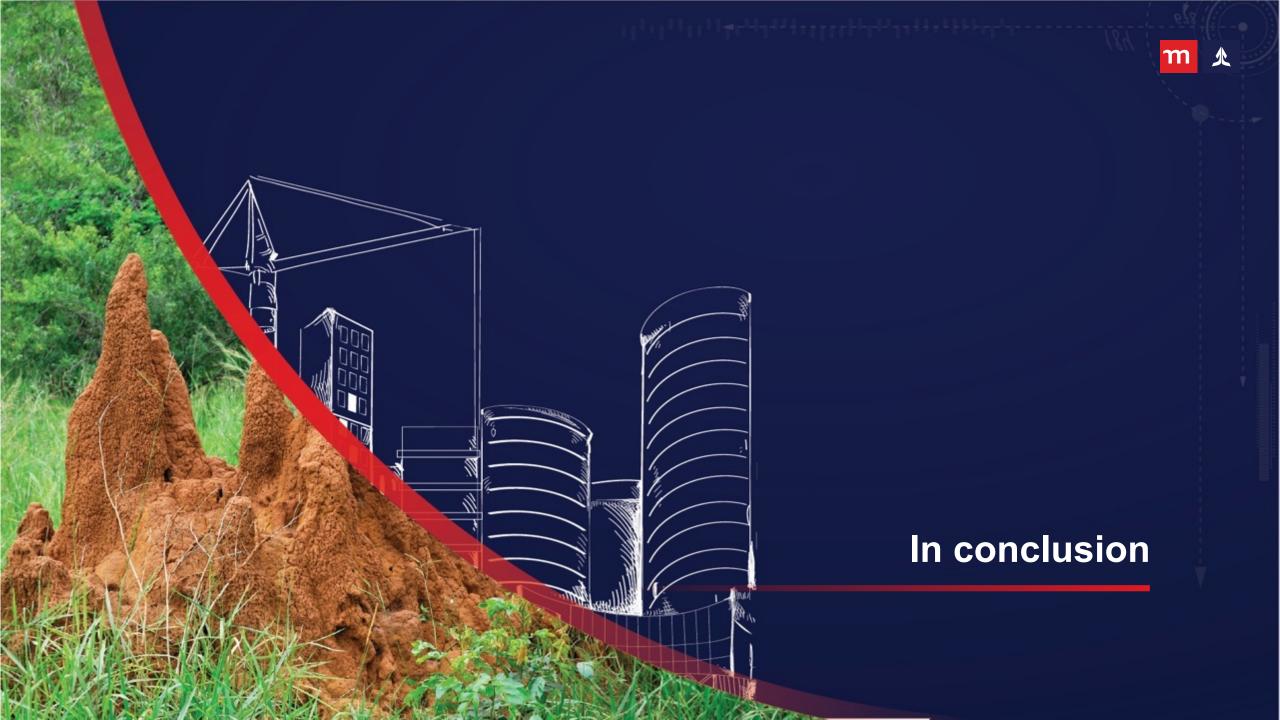














1)

Mood / energy / spirit in the team much better than 12 months ago



- 1 Mood / energy / spirit in the team much better than 12 months ago
- 2 Need to leverage off our culture and ensure ongoing collaboration



Mood / energy / spirit in the team much better than 12 months ago

2 Need to leverage off our culture and ensure ongoing collaboration

**3** Focus on delivery to maintain near 100% buy-in for Reinvent & Grow



- 1 ) Mood / energy / spirit in the team much better than 12 months ago
- 2 Need to leverage off our culture and ensure ongoing collaboration

**3** Focus on delivery to maintain near 100% buy-in for Reinvent & Grow

4 My top 3 priority list; (1) Myriad sales (2) Insure GWP and (3) Africa



1 Mood / energy / spirit in the team much better than 12 months ago

2 Need to leverage off our culture and ensure ongoing collaboration

**3** Focus on delivery to maintain near 100% buy-in for Reinvent & Grow

4 My top 3 priority list; (1) Myriad sales (2) Insure GWP and (3) Africa

**5** Employee resilience and commitment need to be applauded

