













## Agenda

Part 1 Reset and Grow update

Part 2 Financial results

Part 3

Q&A

Hillie Meyer Group CEO

**Risto Ketola** *Group FD* 

Dan Moyane





#### GUARDRISK





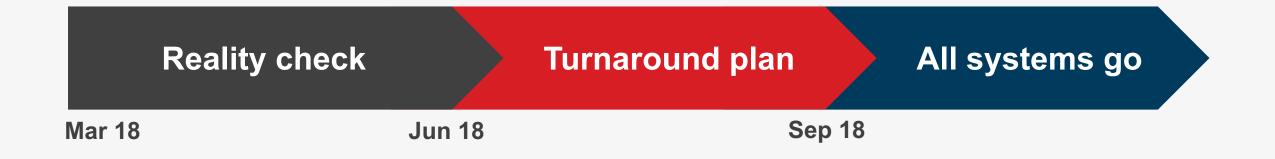
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multiply

#### momentum



## **Reflections on the past year**





Focus and clarity of goals



## **Reset and Grow strategy**

R2.8 billion

2018

2 900

2 700 R million

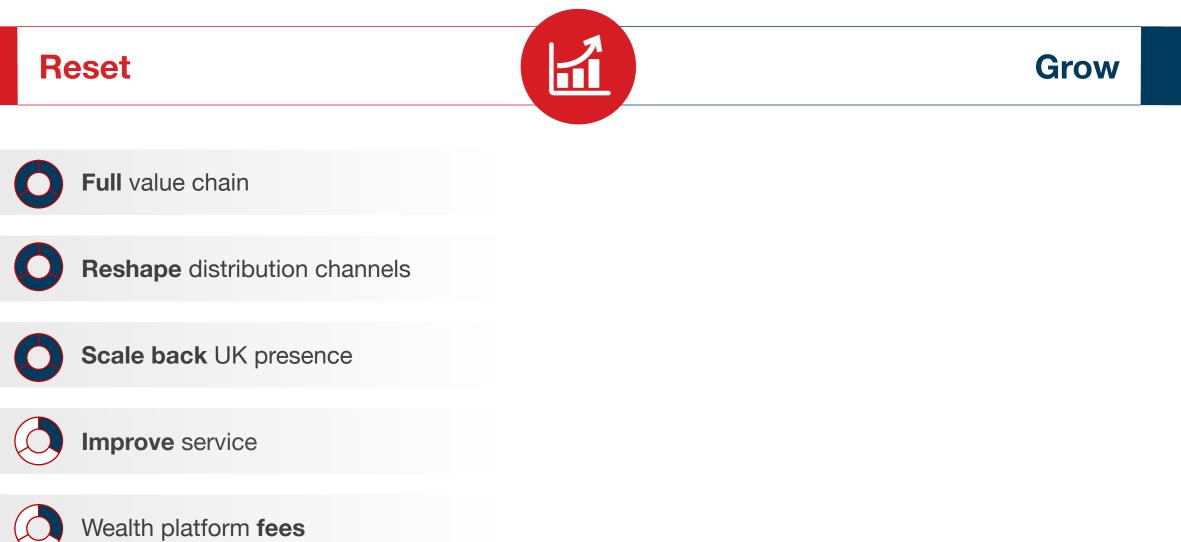


2019

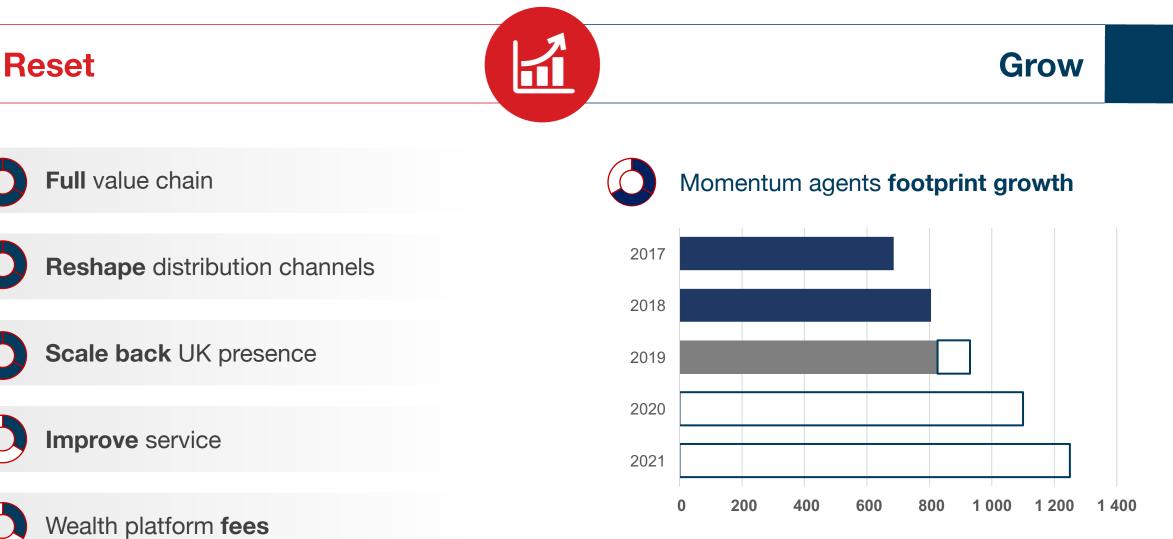


2021

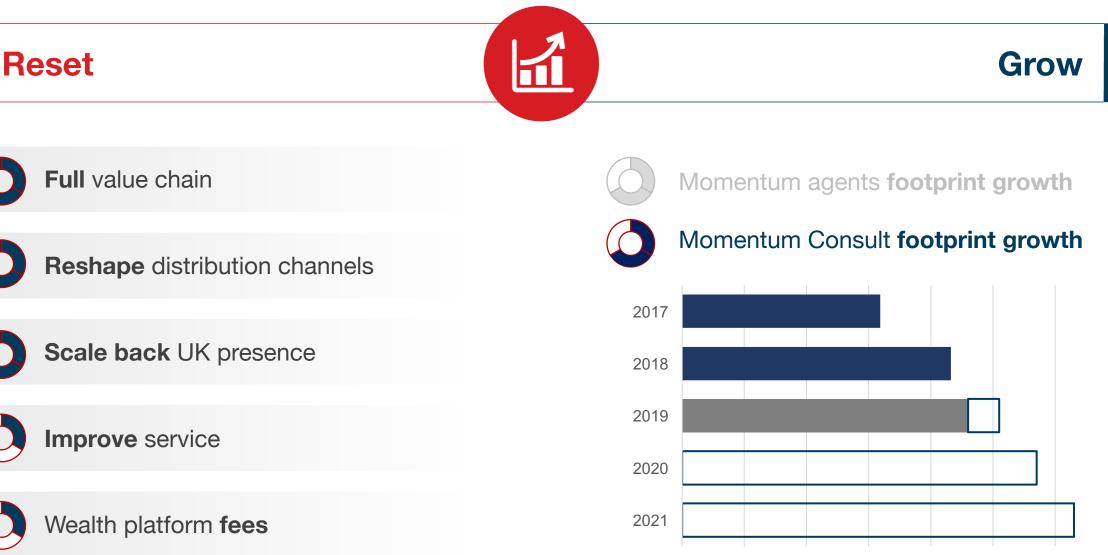
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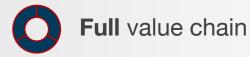


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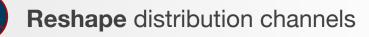




# Grow

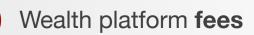


Reset





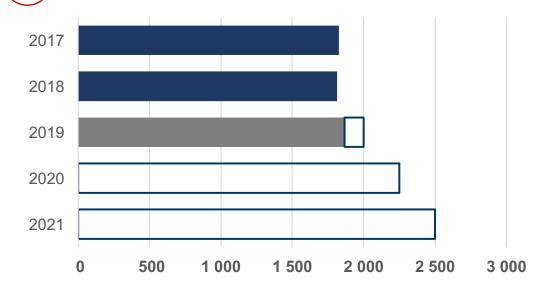
Improve service



- Momentum agents footprint growth
  - Momentum Consult footprint growth



#### **Grow** productive brokers





#### Grow



Reset

Reshape distribution channels



Scale back UK presence

Improve service



Momentum agents footprint growth



Momentum Consult footprint growth

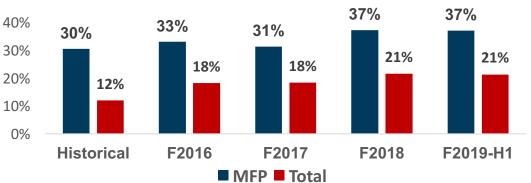


**Grow** productive brokers



#### **Increase** flows into own funds

#### % of in-house funds

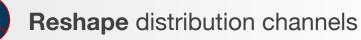




### Grow



Reset





Scale back UK presence

Improve service



- Momentum agents footprint growth
  - Momentum Consult footprint growth
- $\overline{O}$ 
  - - Increase flows into own funds

Grow productive brokers



#### Product innovation

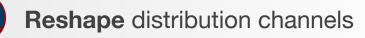
- OBI score
- Myriad Interactive
- Investo RA



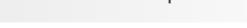
#### Grow



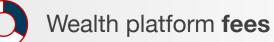
Reset







Improve service









- Grow productive brokers
- Increase flows into own funds
- Product innovation
  - Enha

#### Enhance Multiply offering

Multiply Money







Stabilise sales force leadership



Upgrade points of sale



Legacy system migration



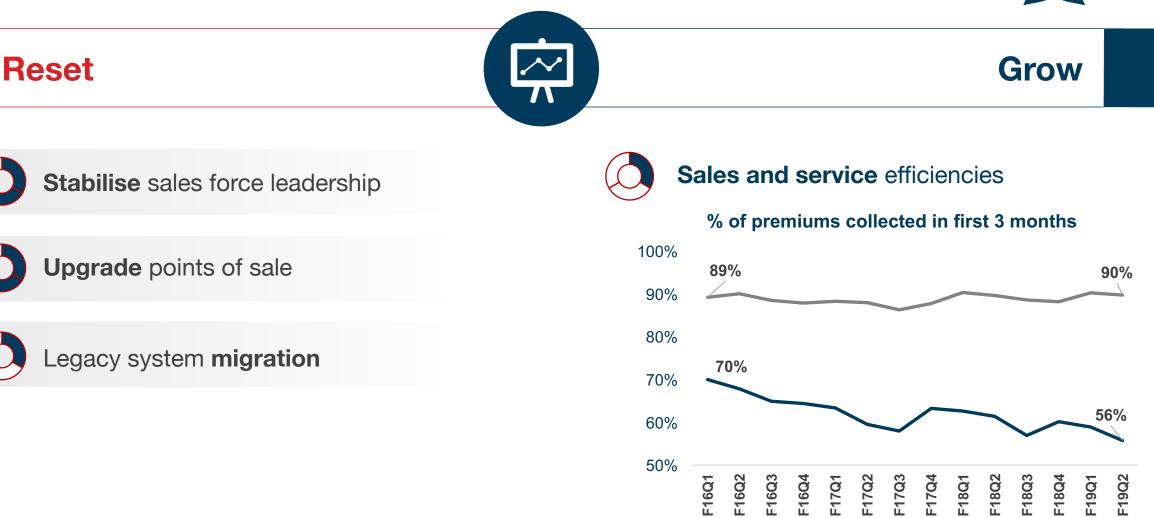


----- More than 3 years service

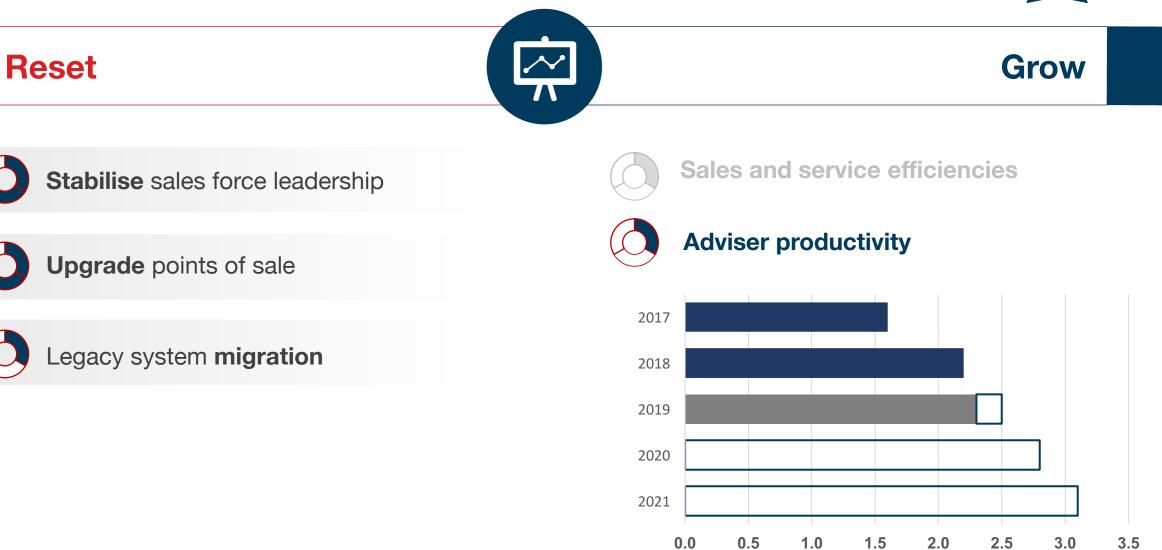


-Stop order

-Debit order



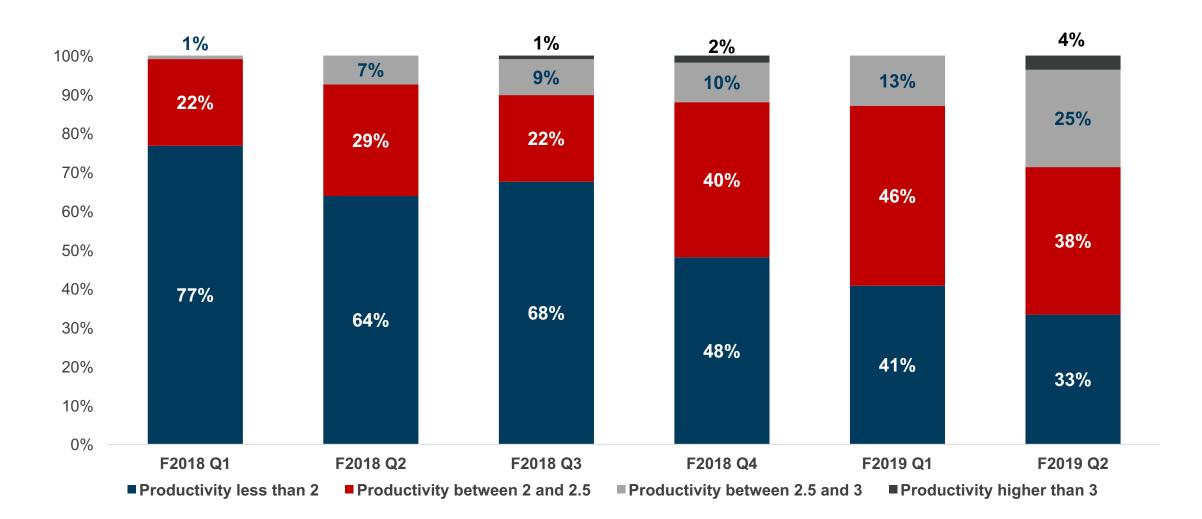




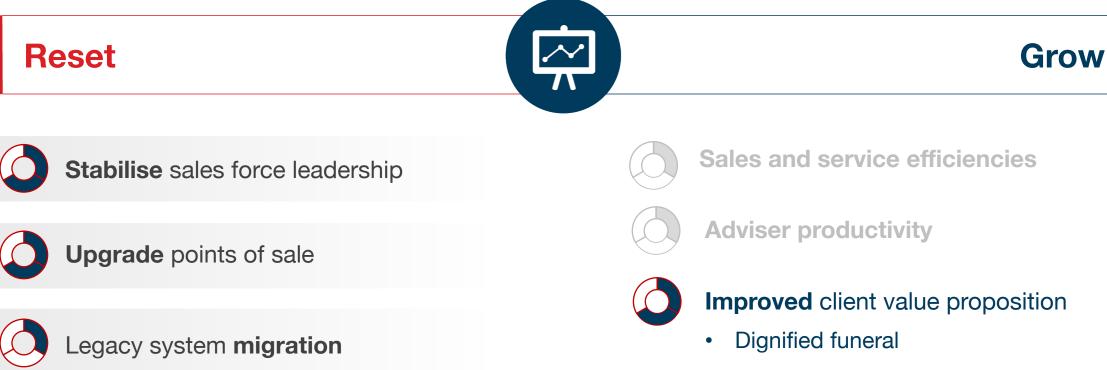
## **Regional productivity distribution**



Average policies per adviser per week

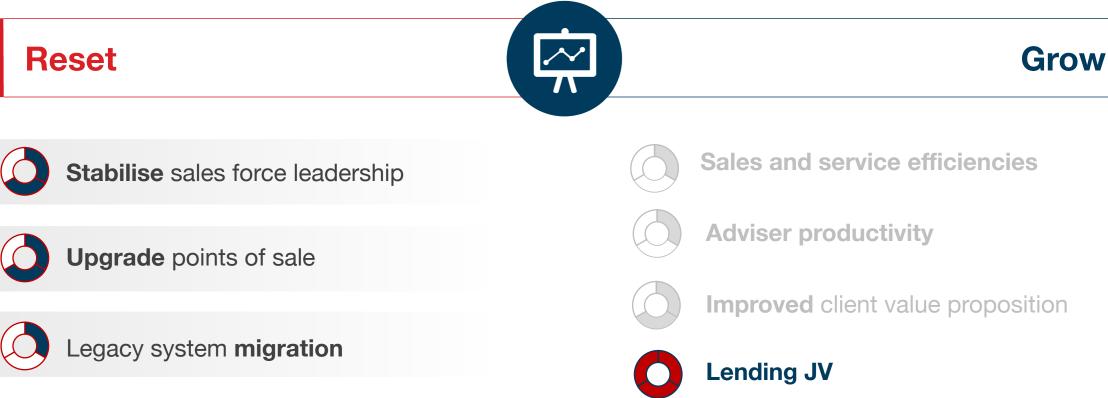






• Discretionary savings – June 2019





### **Momentum Corporate**





Full value chain



Improve underwriting experience



Strengthen leadership team



**Rebuild** distribution

## **Momentum Corporate**

# ...

Grow

Reset

Full value chain



Improve underwriting experience



Strengthen leadership team



**Rebuild** distribution



**Diversify** distribution channels



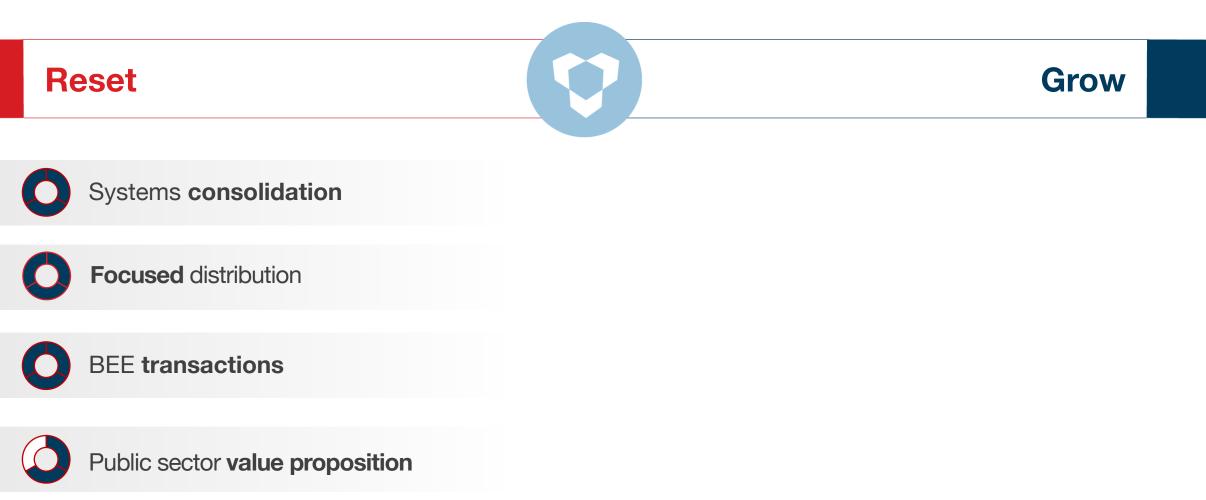
Increase underwriting margins



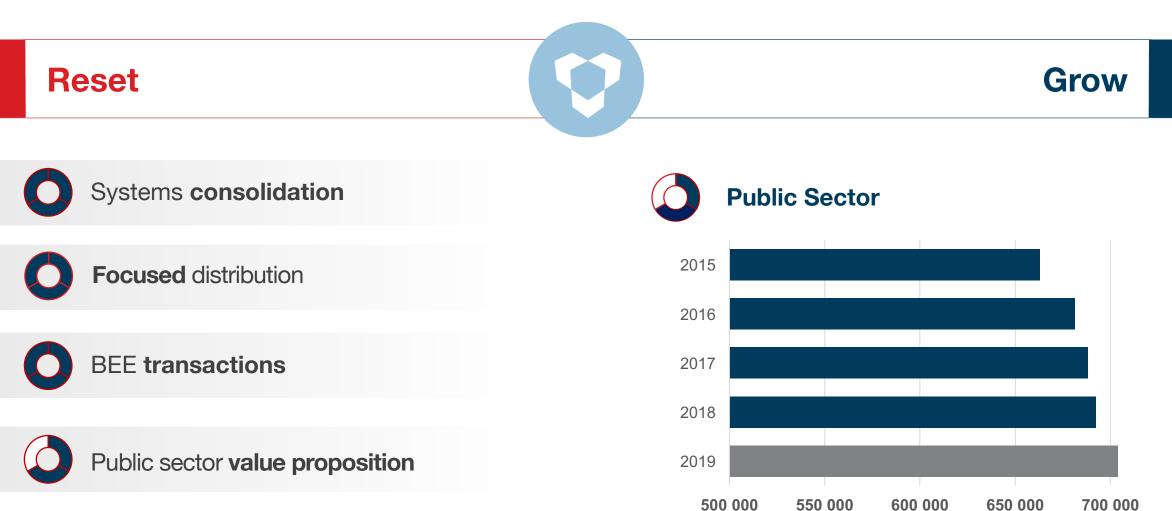
Organised Labour and Public Sector

#### Retailisation

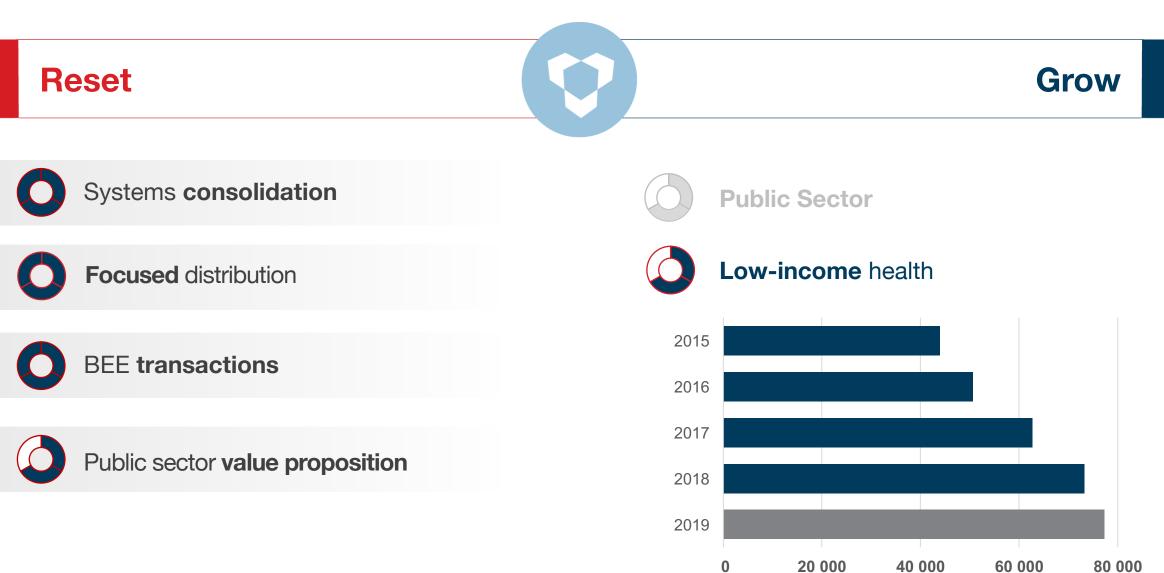
## Health



## Health



## Health



### Africa



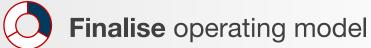




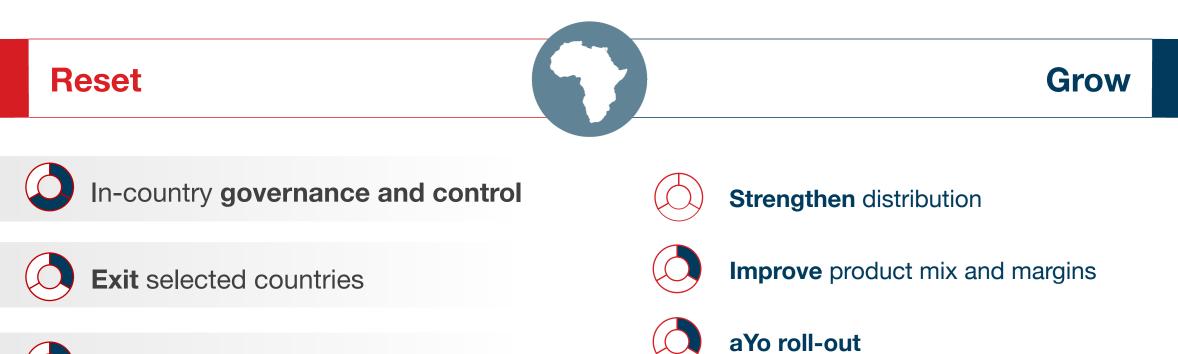
Exit selected countries

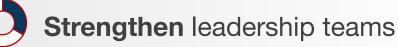


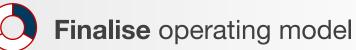
Strengthen leadership teams

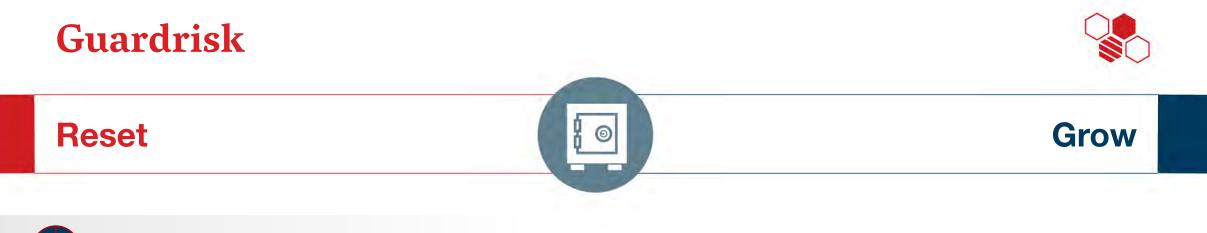


## Africa

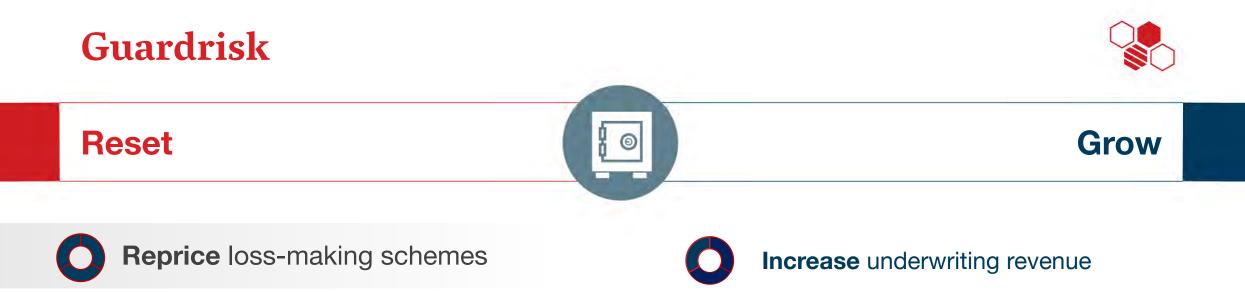




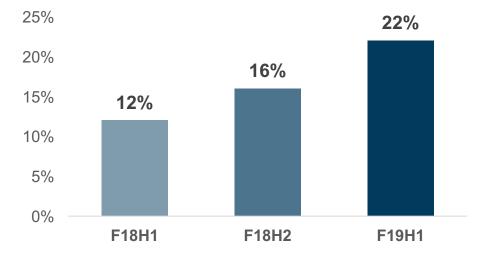








#### Underwriting profit as % of total revenue





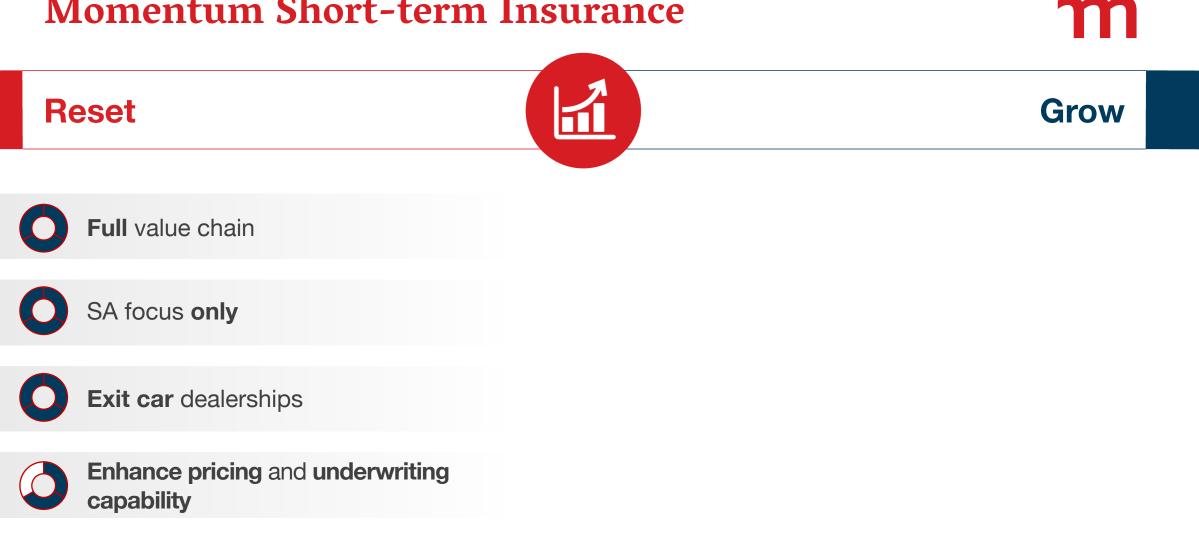


Linked investment products – June 2019

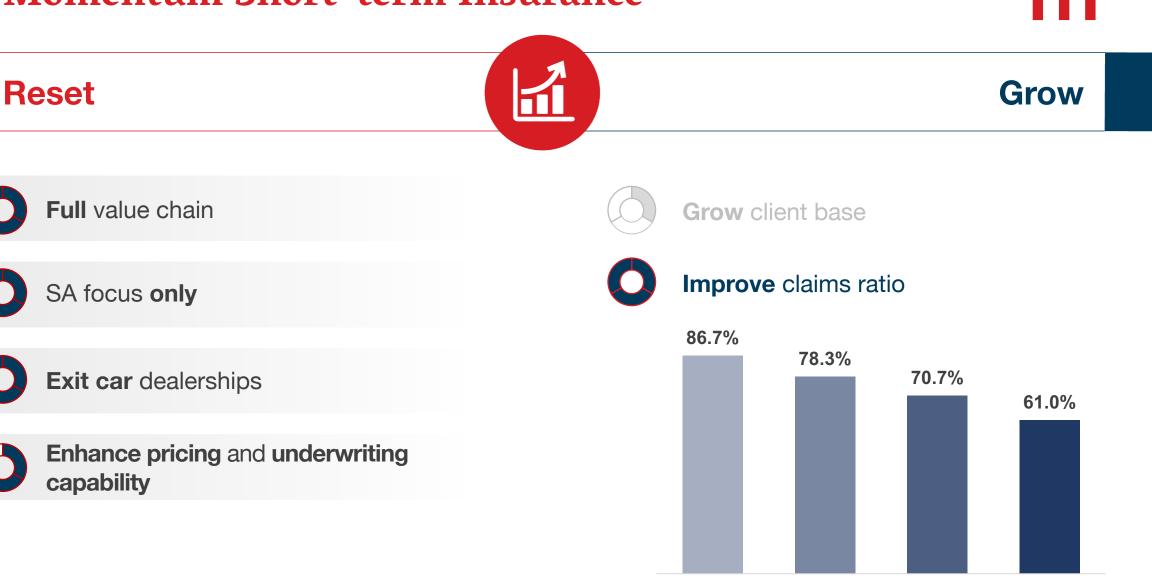


Open architecture insurance platform

• Successful PoC with major client





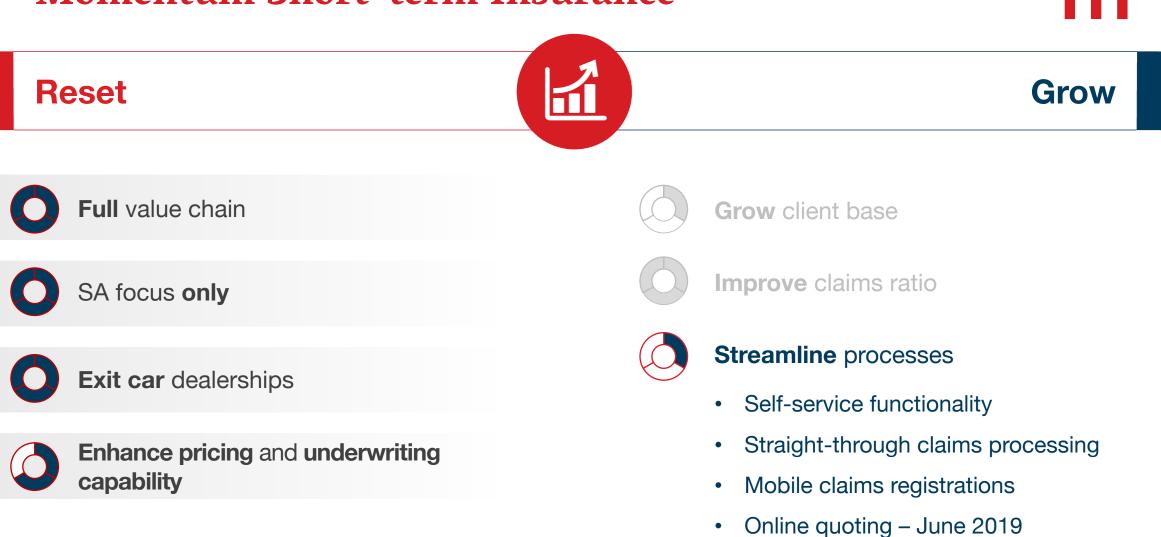


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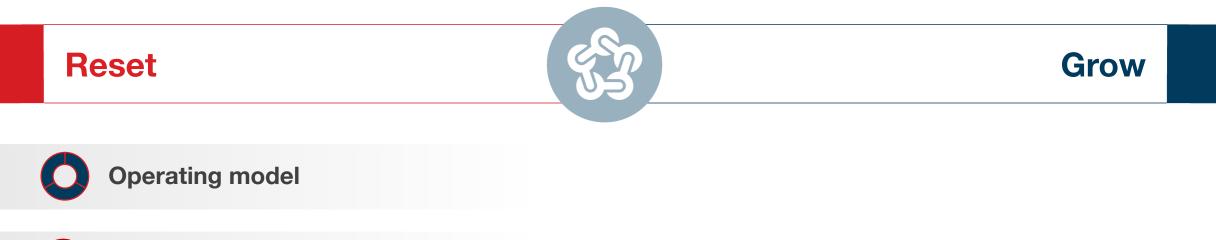
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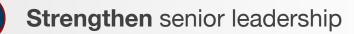
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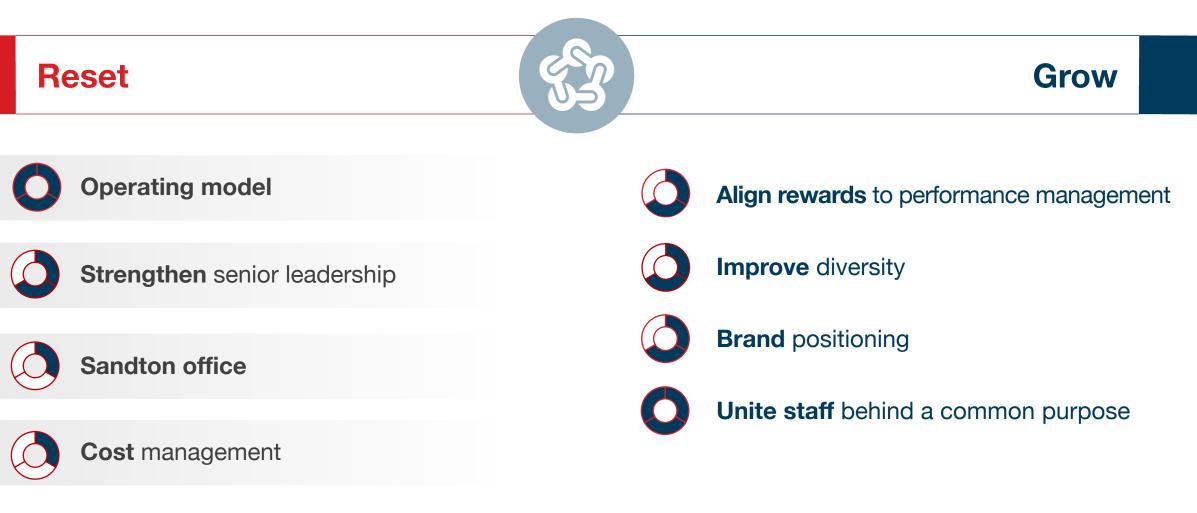


Sandton office

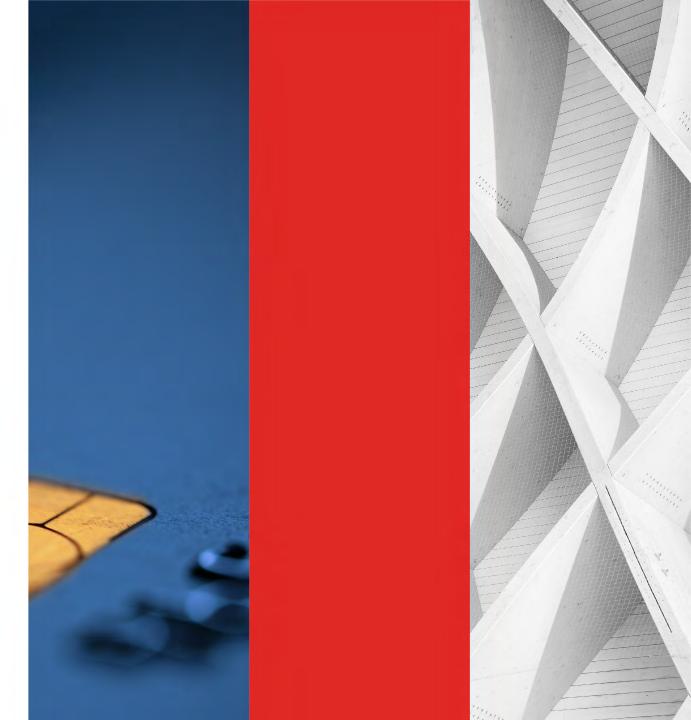


Cost management





# Financial results for 6 months to 31 December 2018



#### Overview





#### Present value of premiums (PVNBP, Rm)



#### Embedded value per share (EVPS, R)



#### Diluted normalised headline earnings per share (cents)



#### Value of new business (VNB, Rm)



#### Return on EV per share (annualised, %)



# Normalised headline earnings per segment

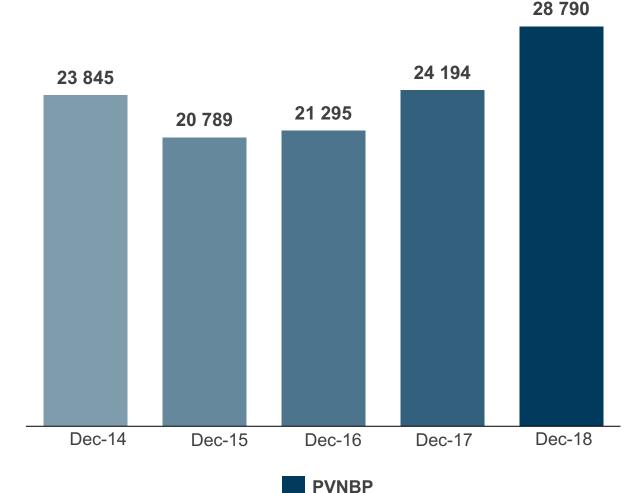
Key financial measures

Normalised headline earnings	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %	<b>Reset and Grow priorities</b>
Momentum Life	462	343	35%	
Momentum Investments	261	253	3%	
Metropolitan Retail	333	364	-9%	Cost management
Momentum Corporate	319	293	9%	
Non-life Insurance	135	105	29%	Strong growth in short-term insurance
Africa	94	165	-43%	
Earnings from operating segments	1 604	1 523	5%	
New Initiatives	-248	-166	-49%	Well managed spending on new initiatives
Shareholders	262	237	11%	
Normalised headline earnings	1 618	1 594	2%	

# Sales trending upwards

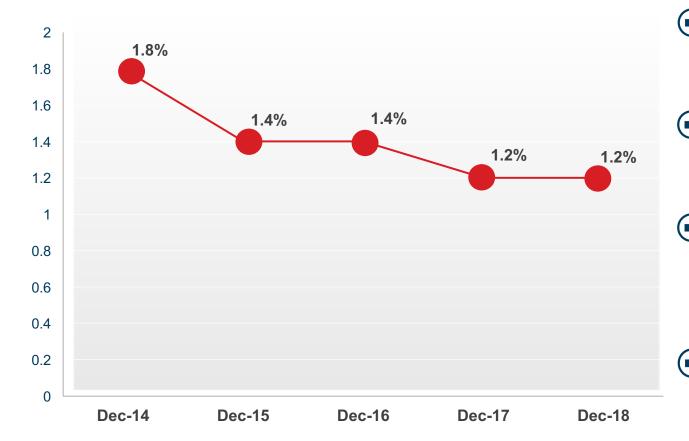
Key financial measures

#### Present value of new business premiums (Rm)



- Sales volumes up by 19%
- Sizeable single new business premium from Momentum Corporate
- Strong growth in savings volumes from Momentum Life
- Good sales of annuities and fixed-rate products in Momentum Investments

#### New business margin remains in line with prior period Key financial measures

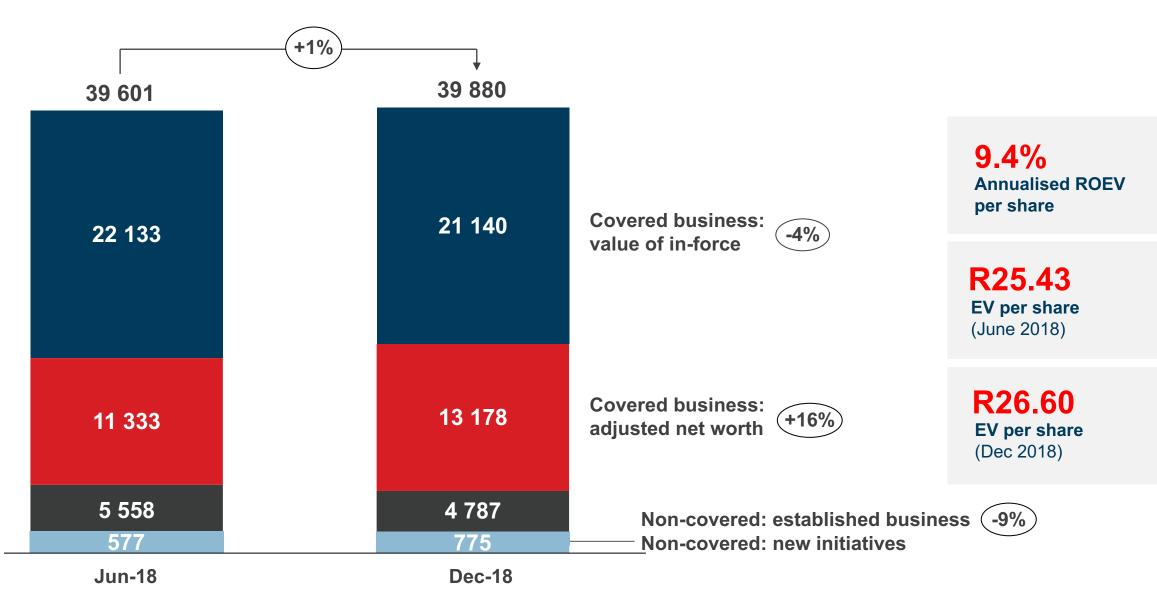


#### Total new business margin

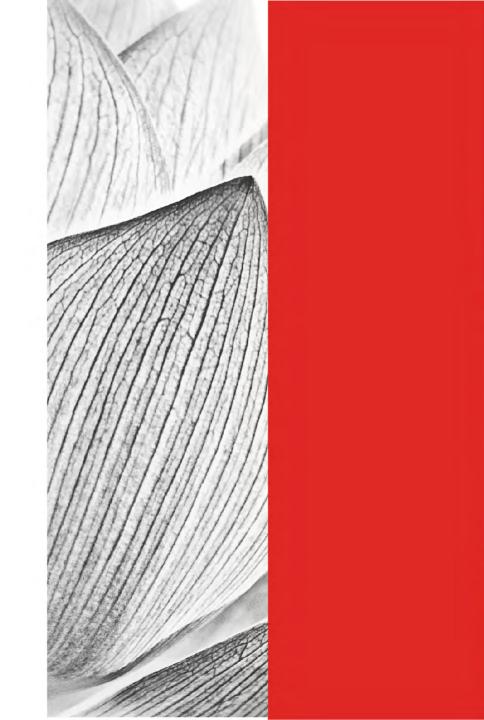
- Good expense management across the group
- Updated product pricing improved Momentum Life margin
- Momentum Corporate's with-profit transaction ramped up new business margin
- Slight offset from Wealth repricing and Africa

### Embedded value per share up to R26.60

Key financial measures (Rm)



#### Business unit detail



#### Momentum Life earnings up by 35% to R462 million Key financial measures

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<b>Protection</b>	Good underwriting results
(Myriad)	Positive alteration experience
<b>Savings</b>	Good volumes, especially Retirement Annuities
(Investo)	Lower markets result in fee pressure
<b>Traditional</b>	Significant negative impact on "90:10" fees
(Legacy)	Negative expense variance a function of book shrinkage
Multiply	Net volume growth was disappointing         Financial results improved due to tight expense management

#### Momentum Investments earnings up by 3% to R261 million Key financial measures

Investment Management		Direct equity market impact on earnings UK business doing well
Wealth		Revenue margins declining on new business pricing Net flows better but still modest compared to targets
	Annuities and structured	Strong sales of guaranteed products and annuities Credit experience strong, leading to higher earnings

#### Metropolitan Retail earnings declined by 9% to R333 million Key financial measures



Underwriting experience remains strong Lower persistency losses Significantly higher expenses due to branch renewal project First half of 2018 included a R30 million variance from tax changes

#### Momentum Corporate earnings up by 9% to R319 million Key financial measures

#### momentum corporate

Strong new business

Strong mortality experience, morbidity remains weak Investment into channel and digitalisation

momentum health Strong earnings growth after adjusting for minority share Open scheme grew at lower rate

# Non-life Insurance earnings up by 29% to R135 million

Key financial measures



13% increase in profits from prior yearSignificant increase in underwriting profitsGood retention led to increase in fee income

momentum

19% growth in net earned premium

Strong claims experience at 61% loss ratio

# New Initiatives losses up by 49% to R248 million

Key financial measures

ADITYA BIRLA CAPITAL	<ul><li>1.3 million lives insured</li><li>Retail makes up 42% of total book</li><li>Claims ratio on retail at or below target; corporate claims ratio still too high</li></ul>
exponential	Fair value gains on new funding rounds during 1H19 Returns likely to be volatile over time
	Well established in Ghana and Uganda
multiply MONEY	More than 100,000 accounts created

# Capital management





#### Share repurchase programme completed as planned Capital management

# R2 000 M

Cost of shares repurchased

R18.94

Average price of acquired shares (106 million shares)

R2 625

EV acquired\* \*on EV as at 31 Dec 2018



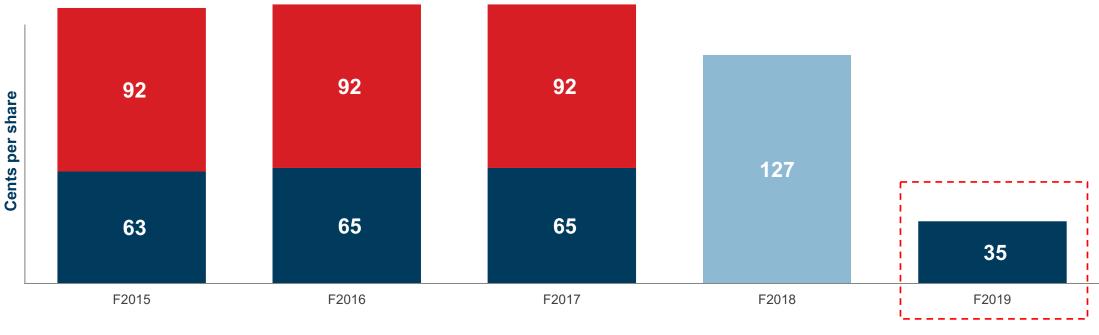
Closing number of total outstanding shares (-5% since the start of the programme)

Repurchase programme completed by 29 November 2018

### **Dividend reinstated**

Capital management

- - MMI will reinstate its ordinary dividend with a target dividend cover of 2.0x to 3.0x Normalised Headline Earnings
  - Interim dividend of 35cps declared after completion of share buy-back programme



**MMI Holdings Historic Capital Distribution (cps)** 

# **Strong capital cover ratio**

Capital management



MMI remains adequately capitalised and is expected to maintain its capital position

- Within target range of 1.7x to 2.1x
- MMI projected balance sheet results support current dividend policy

Solvency position (R million)	MMI Group Ltd
Eligible own funds (pre dividend)	31 414
Solvency capital requirement (SCR)	15 326
SCR cover (times)*	2.0

\* Certain calculation methodologies are subject to approval from the Prudential Authority, which is currently being sought

## Topical financial matters

Impact of investment markets



# Impact of investment markets Africa

Earnings in Botswana and Namibia negatively affected by markets

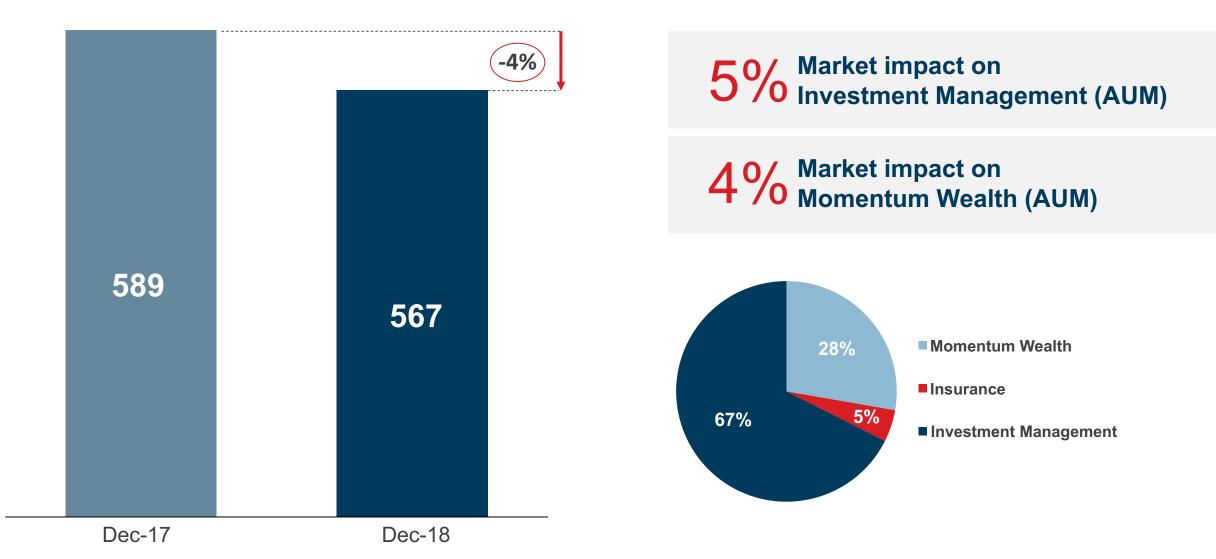
Reduction in investment returns amounted to R68 million

Limited impact on Lesotho after completing its de-risking process

Contained impact on Ghana given low equity market exposure

### **Impact of investment markets**

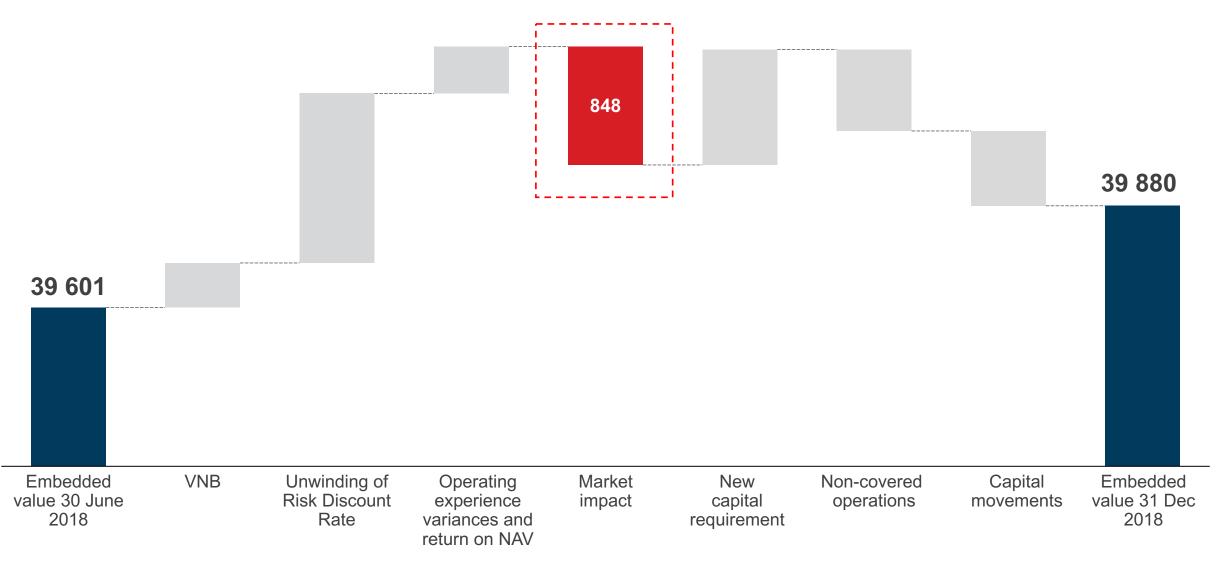
Assets under management (Rbn)



### **Impact of investment markets**

#### Embedded value (Rm)

#### Impact of markets on embedded value



### Topical financial matters

Value of non-covered operations



# Value of non-covered operations

#### **Overview**

	Earnings for six months	Valuation	PE Multiple	
	Rm	Rm	times	
Established businesses				
Momentum Investments – Asset Management	71	1 928	14	
Non-life Insurance	135	3 883	14	
SA Health business	62	1 643	13	
Africa	-22	-689	16	
Multiply	-34	-561	8	
New initiatives				
Aditya Birla Health Insurance JV	-150	621	-2	
aYo JV	-36	102	-1	
Other	10	443	22	
Head office				
Head office expenses	-60	-1 232	10	

### Concluding remarks

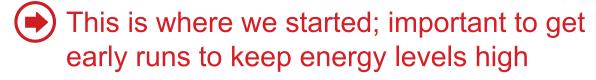


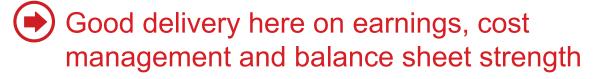


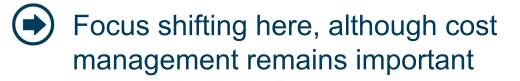
### Conclusion

#### Reset









Delivery will become increasingly important over the three year period

Early days, but so far tracking along with Reset and Grow

# Appendix



#### Appendix

#### Section 1 Earnings analysis per segment

Momentum Life Momentum Investments Metropolitan Retail Momentum Corporate Africa Non-life Insurance New Initiatives Shareholders

Section 2 Value of new business

Section 3 Additional embedded value disclosures



Normalised headline earnings analysis – Momentum Life

Key Financial Metrics	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %
New business	-148	-156	5%
Expected profits	568	562	1%
Demographic variance	96	-1	>100%
Expense variance	-3	-15	80%
Market impacts	-17	46	<0%
Assumption changes	-	-13	100%
Multiply	-34	-77	56%
Other	-	-3	100%
Normalised headline earnings	462	343	35%

#### Adviser Footprint



Normalised headline earnings analysis – Momentum Investments

Key Financial Metrics	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %
New business	-85	-85	0%
Expected profits	210	303	-31%
Demographic variance	52	32	63%
Expense variance	-9	-56	84%
Market impacts	10	-36	>100%
Investment income	12	1	>100%
Assumption changes	-	13	<0%
Asset management	71	81	-12%
Normalised headline earnings	261	253	3%

#### Redesigned

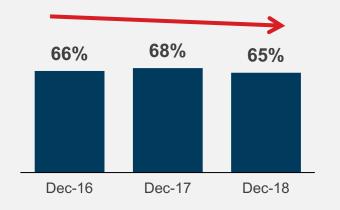
guaranteed return option generates good sales volumes

Annuity sales remain at high levels

Normalised headline earnings analysis – Metropolitan Retail

Key Financial Metrics	Dec 2018	Dec 2017	Change
	Rm	Rm	%
New business	-136	-92	-49%
Expected profits	426	400	6%
Demographic variance	49	19	>100%
Expense variance	-9	1	<0%
Market impacts	2	35	-94%
Normalised headline earnings	333	364	-9%

#### Premium Collection Ratio trends over time



Agency productivity improving (policies per week)

2.0

Dec-17

1.8

Dec-16

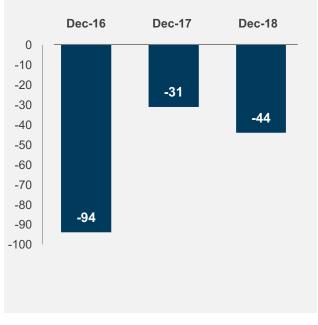
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Dec-18

Normalised headline earnings analysis – Momentum Corporate

Key Financial Metrics	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %
New business	-76	-94	19%
Expected profits	269	246	9%
Demographic variance	61	78	-22%
Expense variance	10	0	>100%
Market impacts	11	19	-42%
Health	62	51	22%
Other	-18	-8	<0%
Normalised headline earnings	319	293	9%





Normalised headline earnings analysis – Africa

Key Financial Metrics	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %
Namibia	110	132	-17%
Botswana	-5	36	<0%
Lesotho	33	41	-20%
Ghana	26	47	-45%
Kenya	13	-36	>100%
Other countries – continued operations	-19	2	<0%
Other countries – planned exits	-27	-13	<0%
Centre costs	-37	-44	16%
Normalised headline earnings	94	165	-43%

Health and Non-life earnings up by



Normalised headline earnings analysis – Non-life Insurance

Key Financial Metrics	Dec 2018	Dec 2017	Change
	Rm	Rm	%
MSTI	-8	-22	64%
Guardrisk and Ability	143	127	13%
Normalised headline earnings	135	105	29%

Guardrisk's profitability (Rm)



Normalised headline earnings analysis – New Initiatives

Key Financial Metrics	Dec 2018	Dec 2017	Change		
	Rm	Rm	%		
Aditya Birla Health Insurance	-150	-102	-47%	۲	Gross Written Premiums ramping up
 Money Management	-21	-15	-40%	۲	Good progress on Multiply Visa card rollout
Lending	-8	-	<0%		
aYo	-36	-28	-29%		aYo tracking against plan
Exponential	-21	-11	-91%		
Momentum Consult	-12	-10	-20%		
Normalised headline earnings	-248	-166	-49%		

Normalised headline earnings analysis – Shareholders

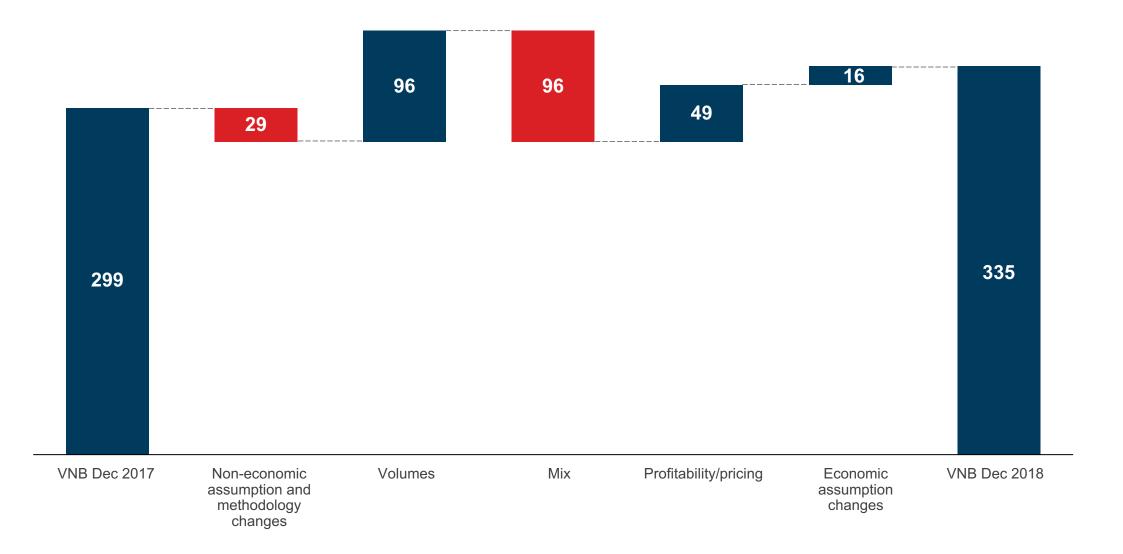
Key Financial Metrics	<b>Dec 2018</b> Rm	<b>Dec 2017</b> Rm	Change %	
Operating loss	-78	-17	<0%	
Investment income	231	219	5%	
Fair value gains	109	35	>100%	R100 million from Exponential Ventures
Normalised headline earnings	262	237	11%	

### Section 2 Value of new business

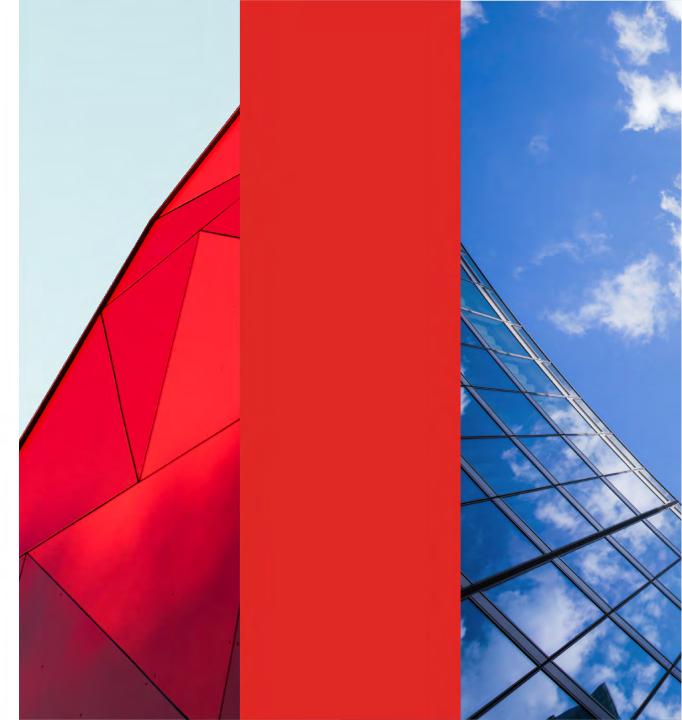


### Value of new business

Attribution (Rm)



#### Section 3 Additional embedded value disclosures



EMBEDDED VALUE DETAIL	Adjusted net worth Rm	Net value of in-force Rm	Restated 31.12.2017 Rm
Covered business			
Momentum Life	3 083	9 377	12 460
Momentum Investments <sup>1, 2</sup>	1 322	3 034	4 356
Metropolitan Retail	2 371	4 003	6 374
Momentum Corporate	2 338	4 045	6 383
Africa	1 798	2 235	4 033
Shareholders	1 535	-	1 535
Total covered business	12 447	22 694	35 141

	Adjusted	directors'	Restated
	net worth	value	31.12.2017
	Rm	Rm	Rm
Non-covered business			
Momentum Life	382	(349)	33
Multiply	382	(349)	33
Momentum Investments	424	1 686	2 110
Investment and savings <sup>1</sup>	476	1 611	2 087
Other	(52)	75	23
Momentum Corporate	364	1 500	1 864
Health	379	1 500	1 879
Other	(15)	-	(15)
Non-life Insurance	1 655	2 190	3 845
Non-life insurance	562	54	616
Cell captives	1 093	2 136	3 229
Africa	(444)	(329)	(773)
Life insurance	243	(59)	184
Health	32	278	310
Non-life insurance	96	19	115
Other	(815)	20	(795)
International holding company expenses <sup>3</sup>	-	(587)	(587)
New Initiatives	394	235	629
New initiatives India	316	212	528
New initiatives aYo	30	23	53
Other	48	-	48
Shareholders	875	(333)	542
Other	875	-	875
Holding company expenses <sup>3</sup>	-	(333)	(333)
Total non-covered business	3 650	4 600	8 250
Total embedded value	16 097	27 294	43 391

<sup>1</sup> This period has been restated to reflect the transfer of Wealth to covered business.

<sup>2</sup> Included in covered business is Wealth business not deemed to be long-term insurance business with an adjusted net worth of R432 million and value of in-force of R573 million.

<sup>3</sup> The international holding company expenses reflect the allowance for support services to the international life assurance and health businesses. The holding company expenses reflect the present value of projected recurring head office expenses.

	Covered business			Destated
ANALYSIS OF CHANGES IN GROUP EMBEDDED VALUE	Adjusted net worth (ANW) Rm	Gross value of in-force (VIF) Rm	Cost of required capital Rm	Restated 6 mths to 31.12.2017 Total EV Rm
Profit from new business	(796)	1 212	(98)	318
Embedded value from new business	(796)	1 193	(98)	299
Expected return to end of period	-	19	-	19
Profit from existing business	1 974	(771)	48	1 251
Expected return – unwinding of RDR Release from the cost of required capital	-	1 266	(170) 200	1 096 200
Expected (or actual) net of tax profit transfer to net worth	1 959	(1 959)	200	200
Operating experience variances	28	(1 000)	18	39
Development expenses	(13)	-	-	(13)
Operating assumption changes	-	(71)	-	(71)
Embedded value profit/(loss) from operations	1 178	441	(50)	1 569
Investment return on adjusted net worth	409	-	-	409
Investment variances	27	432	13	472
Economic assumption changes	31	107	22 2	160
Exchange rate movements	(8)	(6)		(12)
Embedded value profit/(loss) - covered business	1 637	974	(13)	2 598
Transfer of business to non-covered business Other capital transfers	(59) (374)	-	-	(59) (374)
Dividend (paid)/received	(1 979)	-	-	(1 979)
Change in embedded value - covered business	(775)	974	(13)	186
Non-covered business				
Change in directors' valuation and other items Change in holding company expenses				(253) (23)
Embedded value profit/(loss) - non-covered business			-	(276)
Transfer of business from covered business				59
Other capital transfers				374
Dividend received/(paid)				544
Shares repurchased Finance costs – preference shares				- (19)
Change in embedded value - non-covered business				682
Total change in group embedded value			:	868
Total embedded value profit/(loss)			•	2 322
• • • • •			•	-
Return on embedded value (%) - internal rate of return				11.2%

	Adjusted N	Restated		
EMBEDDED VALUE DETAIL	net worth	in-force	30.06.2018	
	Rm	Rm	Rm	
Covered business				
Momentum Life	3 646	9 834	13 480	
Momentum Investments <sup>1, 2</sup>	940	1 948	2 888	
Metropolitan Retail	2 152	4 023	6 175	
Momentum Corporate	2 480	4 250	6 730	
Africa	1 755	2 078	3 833	
Shareholders	360	-	360	
Total covered business	11 333	22 133	33 466	

	Adjusted net worth Rm	Write-up to directors' value Rm	Restated 30.06.2018 Rm
Non-covered business			
Momentum Life	388	(764)	(376)
Multiply	388	(764)	(376)
Momentum Investments	602	1 142	1 744
Investment and savings <sup>1</sup>	679	1 047	1 726
Other	(77)	95	18
Momentum Corporate	117	1 455	1 572
Health	140	1 455	1 595
Other	(23)	-	(23)
Non-life Insurance	1 809	1 744	3 553
Non-life insurance	629	(159)	470
Cell captives	1 180	1 903	3 083
Africa	(172)	(358)	(530)
Life insurance	313	(109)	204
Health	81	277	358
Non-life insurance	65	37	102
Other	(631)	18	(613)
International holding company expenses <sup>3</sup>	-	(581)	(581)
New Initiatives	482	95	577
New initiatives India	391	62	453
New initiatives aYo	44	33	77
Other	47	-	47
Shareholders	827	(1 232)	(405)
Other	827	-	827
Holding company expenses <sup>3</sup>	-	(1 232)	(1 232)
Total non-covered business	4 053	2 082	6 135
Total embedded value	15 386	24 215	39 601

<sup>1</sup> This period has been restated to reflect the transfer of Wealth to covered business.

<sup>2</sup> Included in covered business is Wealth business not deemed to be long-term insurance business with an adjusted net worth of R582 million and value of in-force of R229 million.

<sup>3</sup> The international holding company expenses reflect the allowance for support services to the international life assurance and health businesses. The holding company expenses reflect the present value of projected recurring head office expenses.

	Covered business			
ANALYSIS OF CHANGES IN GROUP EMBEDDED VALUE	Adjusted net worth (ANW) Rm	Gross value of in-force (VIF) Rm		Restated 12 mths to 30.06.2018 Total EV Rm
Profit from new business	(1 683)	2 305	(189)	433
Embedded value from new business	(1 683)	2 303	(189)	345
Expected return to end of period	-	88	-	88
Profit from existing business	2 834	(1 882)	150	1 102
Expected return – unwinding of RDR	-	2 544	(346)	2 198
Release from the cost of required capital Expected (or actual) net of tax profit transfer to net worth	- 3 884	- (3 884)	452	452
Operating experience variances	(24)	(175)	18	(181)
Development expenses	(51)	-	-	(51)
Operating assumption changes	(975)	(367)	26	(1 316)
Embedded value profit/(loss) from operations	1 151	423	(39)	1 535
Investment return on adjusted net worth	695	-	-	695
Investment variances	(78)	44	(48)	(82)
Economic assumption changes	18	(10)	20	28 21
Exchange rate movements	13	10	(2)	
Embedded value profit/(loss) - covered business	1 799	467	(69)	2 197
Transfer of business to non-covered business Other capital transfers	(59) (455)	-	-	(59) (455)
Dividend (paid)/received	(3 194)	-	-	(3 194)
Change in embedded value - covered business	(1 909)	467	(69)	(1 511)
Non-covered business				
Change in directors' valuation and other items Change in holding company expenses				(1 750) (916)
Embedded value profit/(loss) - non-covered business				(2 666)
Transfer of business from covered business Other capital transfers				59 455
Dividend received/(paid)				1 752
Shares repurchased				(974)
Finance costs – preference shares				(37)
Change in embedded value - non-covered business				(1 411)
Total change in group embedded value				(2 922)
Total embedded value profit/(loss)				(469)
Return on embedded value (%) - internal rate of return				-1.1%

For illustrative purposes, MMI has published this note where changes have been applied to embedded value for the comparative periods 31 December 2017 and 30 June 2018 and because of their nature, they do not fairly present MMI's financial position, changes in equity, results of operations or cash flows.

Please take note that the historical financial information contained in this supplementary financial information has not been reviewed or reported on by the auditors of MMI.